Vendor: Cisco

Exam Code: 640-760

Exam Name: Supporting Cisco Service Provider IP NGN Operations (SSPO)

Version: DEMO

QUESTION 1
While looking at a Cisco CRS syslog, you see this message:

`%ROUTING-FIB-1-FIBTBLINIT`

Based on the message alone, should you consider it a high-priority message?

A. Yes, because router syslog messages require immediate action.
B. Yes, because the severity of the syslog message requires immediate action.
C. No, because router syslog messages are informational only.
D. No, because the severity of the syslog message is informational only.
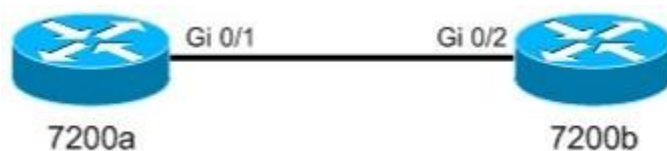
Answer: B

QUESTION 2
According to the ITIL@v3 framework, how does problem management contribute to network availability?

A. by maintaining optimal levels of service quality
B. by developing and documenting workarounds to known problems
C. by providing inputs for calculating SLA penalties
D. by restoring normal service operation as quickly as possible

Answer: B

QUESTION 3
Refer to the Gigabit Ethernet link in the exhibit. Which of the following IP address schemes would allow for IP reachability across this link?

A. Router A with IP 10.1.1.0/31 to Router B with IP 10.1.1.1/31
B. Router A with IP 10.1.1.1/31 to Router B with IP 10.1.1.2/31
C. Router A with IP 10.1.1.7/30 to Router B with IP 10.1.1.8/30
D. Router A with IP 10.1.1.255/31 to Router B with IP 10.1.1.253/31

Answer: A

QUESTION 4
Which one of these items is used to define key elements for successfully building obtainable service levels?

A. critical success factors
B. key performance indicators
C. key quality indicators
D. metrics

Answer: A

QUESTION 5
What action should you take if the NMS is receiving temperature alarms from a router?

A. Check the fan tray to ensure that all of the fans are functioning properly.
B. Check the line card to ensure that it is not generating excessive heat.
C. Check the interfaces to ensure that they are not generating excessive heat.
D. Check the grounding wire to ensure that it is attached properly.

Answer: A

QUESTION 6
According to the ITIL@v3 framework, what five characteristics can you use to identify effective KPIs? (Choose five.)

A. specific
B. agreed
C. realistic
D. budget-based
E. heuristic
F. time-based
G. measurable
H. Boolean

Answer: ABCFG

QUESTION 7
Which one of the following statements is true for syslog messages?

A. A syslog packet is limited to 1024 bytes.
B. Syslog messages use UDP port 520.
C. At the application layer, syslog sends acknowledgments.
D. Syslog is a peer-to-peer protocol.

Answer: A

QUESTION 8
You are responsible for monitoring the IP network. You have noticed since the beginning of your shift that a particular interface on a network switch has been flapping, and it has finally gone down. You open an incident ticket. According to the ITIL@v3 framework, what should you do to determine if it is a recurring issue?

A. Use Telnet to connect to the device and troubleshoot.
B. Ping the device to verify connectivity.
C. Perform a search of the known-error database.
D. Clear the alarm from the event system to see if it recurs.
E. Clear the interface counters and see if additional errors are incurred

Answer: C

QUESTION 9
Which of these items enables an agent to notify the management station of significant events by sending an unsolicited message?

A. syslog message
B. SNMP trap
C. managed object code
D. RMON notification

Answer: B

QUESTION 10
When connecting to the console port, you see this message:

```
%SYS-2-MALLOCFAIL: Memory allocation of 1028 bytes failed from
0x6015EC84, Pool Processor, alignment 0
```

What two situations could cause this message? (Choose two.)

A. The router does not have the minimum amount of I/O memory to support certain interface processors.
B. The memory has fragmented into such small pieces that the router cannot find a usable available block.
C. The router has temporarily or permanently used all available memory.
D. The router ran out of "fast" memory, and will use its main DRAM instead.

Answer: BC

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