



Vendor: HP

Exam Code: HP3-X11

Exam Name: X11 - Servicing HP Notebook Products

Version: DEMO

QUESTION 1

What does Privacy Manager for HP ProtectTools provide? (Select three.)

- A. smart card support
- B. encrypted hard drive partitions
- C. support for IM message privacy
- D. a digital certificate server application
- E. integration with Microsoft Office
- F. data encryption tools

Answer: ACF

Explanation/Reference:

Reference:http://h20331.www2.hp.com/hpsub/cache/281822-0-0-225-121.html?jumpid=ex_2845_vanitysecur/productssecurity/ka011106#7

QUESTION 2

Which technology supports Intel Anti-Theft protection in HP notebooks?

- A. DigiTrak
- B. Lo Jack Pro
- C. Computrace
- D. Absolute

Answer: C

Explanation:

<http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&ta skId=130&prodSeriesId=4138087&prodTypeId=321957&objectID=c02558764>

QUESTION 3

Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)

- A. Multifactor biometric authentication is supported.
- B. Creating a Windows user automatically creates a pre-boot user.
- C. Pre-boot users are required to be administrators.
- D. Authentication at pre-boot requires users to also log on to Windows.
- E. Passwords can be recovered by storing answers to a personal response question.

Answer: AB

Explanation:

[http://h20331.www2.hp.com/Hpsub/downloads/2008%20Business%20Notebook%20Security%20Features.pdf\(page 2\)](http://h20331.www2.hp.com/Hpsub/downloads/2008%20Business%20Notebook%20Security%20Features.pdf(page%202))

QUESTION 4

What is a new feature of HP Connection Manager 3.1 that is available for HP Elitebook notebooks?

- A. an interactive interface that supports touch
- B. support for integrated Bluetooth devices
- C. support for the HP un2400 Mobile Broadband module

D. a GPS tab that displays latitude, longitude, and altitude

Answer: B

Explanation:

[http://www.pc-laptop-battery.com/hp-probook-6555b-review/\(third paragraph\)](http://www.pc-laptop-battery.com/hp-probook-6555b-review/(third%20paragraph))

QUESTION 5

Which types of drives can be configured for the HP Advanced Docking Station? (Select two.)

- A. PATA hard drive
- B. SATA hard drive
- C. PATA optical drive-DVD+/-RW
- D. SATA optical drive-DVD+/-RW
- E. SATA blu-ray drive-DVD+/-RW

Answer: BC

QUESTION 6

Which capability does the HP Wireless Assistant 4.0 provide HP Elitebook notebooks?

- A. the ability to switch between regional WWAN carriers when traveling
- B. the ability to power on or power off individual integrated wireless devices
- C. a unified software management interface for all wireless devices
- D. support for external USB boosters for radio signals

Answer: A

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