



Vendor: BlackBerry

Exam Code: BCP-222

Exam Name: Supporting BlackBerry Enterprise Server/IBM
Lotus Domino

Version: DEMO

QUESTION 1

Which of the following options is NOT available in the BlackBerry Web Desktop Software? (Choose one.)

- A. Wired synchronization of organizer (PIM) data
- B. Application Loader
- C. Backup and Restore
- D. Setting enterprise activation passwords
- E. Configuring email message filters

Answer: A

QUESTION 2

During the final stage of the wireless enterprise activation the following error is displayed on the BlackBerry device: IT requires that you connect this handheld to the device manager to continue activation. What is a possible cause of this? (Choose one.)

- A. The BlackBerry device does not have data services enabled
- B. The BlackBerry Synchronization Service is not started
- C. Wireless backup has been disabled for the user
- D. The BlackBerry device is running BlackBerry Device Software prior to 4.0
- E. The Disable Wireless Bulk Loads IT policy has been enabled

Answer: E

QUESTION 3

How can a BlackBerry device user assign themselves their own enterprise activation password? (Choose one.)

- A. Input their own password in the enterprise activation screen on the BlackBerry device
- B. Specify an activation password in BlackBerry Desktop Manager
- C. Launch BlackBerry Device Manager and specify their own activation password
- D. When swapping BlackBerry devices the new BlackBerry device will automatically prompt the user for a new activation password
- E. Login to BlackBerry Web Desktop Manager and specify an activation password

Answer: E

QUESTION 4

Which of the following are two pieces of information that are required when configuring a remote component for high availability? (Choose two.)

- A. IP addresses
- B. Fully Qualified Host Name
- C. High Availability Pool Name
- D. NetBios Name
- E. DNS Alias

Answer: BC

QUESTION 5

Which port is required to be open on the firewall in order for Wi-Fi data to pass from the BlackBerry device to the BlackBerry Enterprise Server? (Choose one.)

- A. 3101
- B. 4101
- C. 1433
- D. 1533
- E. 7433

Answer: B

QUESTION 6

What component is responsible for the encryption and decryption of data? (Choose one.)

- A. BlackBerry Dispatcher Service
- B. BlackBerry Administration Service
- C. BlackBerry Controller Service
- D. BlackBerry Messaging Agent Service
- E. BlackBerry Router Service

Answer: A

QUESTION 7

A BlackBerry device user is trying to login to the local Intranet web site but is not able to authenticate. What could a system administrator do to assist the user with the authentication? (Choose one.)

- A. Resend the IPPP service books to the user that is experiencing the issue
- B. Verify the proxy server information within the BlackBerry MDS Connection Service
- C. Restart the BlackBerry Administration Service to force resending of service books
- D. Activate the user with the BlackBerry MDS Integration Service
- E. Add the user's name to theserver.property.xml file within the BlackBerry Enterprise Server

Answer: B

QUESTION 8

How is the initial enterprise activation email message transmitted from the BlackBerry device? (Choose one.)

- A. Encrypted using AES
- B. Encrypted using RSA
- C. Plain text
- D. Encrypted using Triple DES
- E. As a hash

Answer: E

QUESTION 9

The BlackBerry Monitoring Service can send notifications using which of the following methods? (Choose three.)

- A. Phone (VoIP)
- B. Email
- C. PIN
- D. Network Broadcast
- E. Instant Messaging

Answer: BCD

QUESTION 10

BlackBerry device users have been calling the support desk all day reporting message delays of 5 to 25 minutes. A request has been made to isolate the issue and identify the source. Which of the following questions will assist with the process? (Choose three.)

- A. Do the affected users span multiple messaging servers?
- B. Are PIN messages delayed (sending and/or receiving)?
- C. Is each user enabled for email message redirection?
- D. Was the corporate firewall recently rebooted?
- E. Are the messaging servers working properly and without issues?

Answer: ABE

QUESTION 11

After initializing the enterprise activation process on the BlackBerry device, the following error is displayed: An error has occurred. Please contact your system administrator. What is a possible cause for this? (Choose one.)

- A. The user has not been assigned an IT policy
- B. The BlackBerry Synchronization Service is not running
- C. The BlackBerry device radio has not been turned on
- D. The password that was entered is incorrect
- E. The user has not been assigned the appropriate role in the BlackBerry Administration Service

Answer: D

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