



**Vendor:** IBM

**Exam Code:** 000-502

**Exam Name:** IBM Endpoint Manager for Mobile Devices  
V2.1 Implementation

**Version:** DEMO

**QUESTION 1**

A customer is restricting their mobile device environment to 1000 iOS devices and 1000 Android devices. What is the minimum number of relays needed and in what configuration?

- A. 1 relay with no management extenders
- B. 1 relay with the iOS Management Extender
- C. 1 relay with the Multi-platform Management Extender
- D. 1 relay with the iOS Management Extender and 1 relay with no management extenders

**Answer: B**

**QUESTION 2**

What does the Refresh Interval setting refer to when configuring the Management Extender for Lotus Traveler?

- A. How often in minutes that the mobile devices being managed report to the management extender.
- B. How often in seconds that the console refreshes when viewing the managed mobile device inventory.
- C. How often in seconds that the IBM Lotus Traveler server attempts to contact the devices being managed.
- D. How often in minutes that the management extender will refresh the managed device reports sent to the IBM Endpoint Manager server.

**Answer: D**

**QUESTION 3**

Which certificate needs to be installed on the iOS Management Extender for an iOS device to be managed?

- A. HTTPS certificate
- B. Encryption certificate
- C. IBM Endpoint Manager client certificate
- D. Apple Push Notification Service certificate

**Answer: D**

**QUESTION 4**

How can access to the App Store be restricted on iOS devices using IBM Endpoint Manager for Mobile Devices?

- A. black list the AppStore
- B. run the Block App Store fixlet
- C. create and deploy a Restriction profile
- D. create and deploy a Credentials profile

**Answer: C**

**QUESTION 5**

Where is the NitroDesk TouchDown installation package available?

- A. It is provided by the IBM account team.

- B. It is available for download from the Google Play store.
- C. It is installed simultaneously with the IBM Mobile Client application on iOS devices.
- D. It is installed simultaneously with the IBM Mobile Client application on Android devices.

**Answer: B**

#### **QUESTION 6**

Which API supports the optional Advanced Device Correlation feature if enabled during the configuration of the Microsoft Exchange Management Extender?

- A. MDM API
- B. SOAP API
- C. Big Fix Platform API
- D. Exchange Web Services Managed API

**Answer: B**

#### **QUESTION 7**

On an Android device, which port does the Mobile Client use for communication with a relay or server?

- A. 80
- B. 443
- C. 5223
- D. 52311

**Answer: D**

#### **QUESTION 8**

Which statement is true regarding managed applications on iOS devices?

- A. Managed applications are custom developed.
- B. Managed applications can be silently uninstalled.
- C. Data can be exchanged between managed applications.
- D. A mobile devices operator can browse and check application data.

**Answer: B**

#### **QUESTION 9**

How can it be determined which devices are being managed using the IBM Sync protocol when viewing a list of devices in the Single Device View dashboard?

- A. The value displayed in the Protocol column of the dashboard is set to IBM Sync.
- B. The value displayed in the Extender Type column of the dashboard is set to Lotus Traveler.
- C. The value displayed in the Data Source column of the dashboard is set to Lotus Traveler.
- D. There is no way to determine the management protocol while viewing the dashboard in list mode.

**Answer: C**