

**Exam Code:** 000-R11

**Exam Name:** IBM Anyplace Kiosk Technical Professional  
V1

**Vendor:** IBM

**Version:** DEMO

## **Part: A**

1: The IBM Anyplace Kiosk supports which of the following scanners?

- A.Line scanner
- B.Symbol 3D mini scanner
- C.Omni directional scanner
- D.Magellan 8500 Scanner Scale
- E.Any handheld scanner connected to a USB port

**Correct Answers: A C**

2: What are the processor and bus speeds of the IBM Anyplace Kiosk?

- A.833 MHz, 400 MHz front side bus
- B.1.0 GHz, 533 MHz front side bus
- C.1.3 GHz, 400 MHz front side bus
- D.2.0 GHz, 533 MHz front side bus

**Correct Answers: C**

3: What is the standard warranty period of the IBM Anyplace Kiosk?

- A.1 year from date of purchase
- B.3 years from date of purchase
- C.5 years from date of purchase
- D.90 days from date of purchase

**Correct Answers: A**

4: Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

- A.One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.
- B.One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.
- C.Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.
- D.Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

**Correct Answers: C**

5: In the event that the BIOS becomes corrupt on the IBM Anyplace Kiosk, what is the proper action needed to recover?

- A.Connect a CD-ROM drive and run the BIOS update utility.
- B.Place a service call with IBM and have a technician replace the system board.
- C.Send the system unit back to IBM so that they can replace the flash memory that contains the BIOS information.
- D.To restore the original copy, run the BIOS update utility. The system will operate normally using the backup copy of the BIOS.

**Correct Answers: D**

6: When the IBM Anyplace Kiosk is powered on, it performs a power-on self test (POST). Which of the following is an indication of a successful power-on self test?

- A.The system will beep one time.
- B.The system will beep twice and display "POST Successful".
- C.There are no visible or audible indications of a successful POST.
- D.The system will display the prompt "OK" then boot up the operating system.

**Correct Answers: A**

7: Which of the following peripherals is supported on the IBM Anyplace Kiosk?

- A.Internal CD-ROM drive
- B.Internal CD-RW/DVD-ROM drive
- C.External USB CD-RW/DVD-ROM drive
- D.External serial CD-RW/DVD-ROM drive

**Correct Answers: C**

8: How can the latest version of the IBM Anyplace Kiosk BIOS be obtained?

- A.Download it from the IBM Retail Store Solutions Support Web page
- B.Submit a request to the IBM POS Knowledgebase
- C.Request it directly from IBM Service
- D.Call IBM PartnerLine (TechLine)

**Correct Answers: A**

9: What product is recommended to use when cleaning the enclosure of the IBM Anyplace Kiosk?

- A.Window cleaner with ammonia
- B.Warm water or mild soap
- C.Any household cleaner not containing bleach
- D.Water diluted chlorine solution on a soft cloth

**Correct Answers: B**

10: What is the maximum amount of memory (RAM) that can be factory installed for the IBM Anyplace Kiosk?

- A.512 MB
- B.1 GB
- C.2 GB
- D.3 GB

**Correct Answers: B**

11: Which item best describes the use of the IBM Retail Store Solutions Knowledgebase?

- A.It can be used to open a PMR with IBM Level 2 Support.
- B.It is used to submit and update hardware service calls.
- C.It can be used to place orders for the Anyplace Kiosk and other IBM products.
- D.It is used to search existing questions and answers or to submit a new question.

**Correct Answers: D**

12: What operating systems are supported on the IBM Anyplace Kiosk?

- A.IBM Linux distribution and Windows XP Pro
- B.XP Pro, XP Embedded, Windows 2000 Pro, IBM Retail Environment for SUSE LINUX
- C.XP Embedded preinstalled on a 40 GB hard drive
- D.Windows 2000 Server and Windows 2003 Server

**Correct Answers: B**

13: Which three of the following are advantages of infrared touch technology?

- A.No field calibration is required.
- B.It is sealed against spills and dust.
- C.It has a five-year infrared sensor life.
- D.There is less glare as compared to other technologies.
- E.The sealed enclosure allows use in any weather conditions.
- F.The screen is not affected by using sharp objects to touch.

**Correct Answers: A B D**

14: Which of the following is a key feature of the Anyplace Omni Scanner?

- A.It provides a handheld, 3-dimensional scan for large items.
- B.It allows scanning barcodes in any orientation.
- C.It has scanning capabilities up to 26 inches from the device.
- D.It has a factory installed scanner that makes direct contact with items to be scanned.

**Correct Answers: B**

15: What is the life expectancy of the touchscreen infrared sensor array?

- A.5 years
- B.10 years, field replaceable unit
- C.15 years
- D.Infinite

**Correct Answers: D**

16: How has the infrared touchscreen technology improved with the introduction of the IBM Anyplace Kiosk?

- A.The infrared LED grid is overlaid onto the improved resistive touch display.
- B.The infrared LED grid is overlaid onto the improved capacitive touch display.
- C.The LED components are smaller, allowing a dense grid and increased sensitivity.
- D.The LED components are larger, allowing a dense grid and increased sensitivity.

**Correct Answers: C**

17: A customer requires wireless capability for the IBM Anyplace Kiosks they will be ordering. They would like to reuse the wireless PCMCIA cards from their previous system. How should the technical specialist respond to this request?

- A.The cards will work with the Anyplace Kiosk card slot RPQ.
- B.The Anyplace Kiosk only supports USB wireless attachment.
- C.The Anyplace Kiosk only supports a mini PCI adapter which must be factory installed.

D.The Anyplace Kiosk supports any PCMCIA card, mini PCI, or USB wireless adapter.

**Correct Answers: A**

18: Which of the following BEST describes features of Anyplace wireless?

A.802.11 b with an integrated 7-point isolated antenna

B.802.11 b world-wide adapter that is field installable

C.802.11 b/g factory installed with an extended range external antenna

D.802.11 b/g is not available in all countries; not a field-installable option

**Correct Answers: D**

19: How does the infrared touchscreen find the touched location?

A.If no signal reaches the matching phototransistor, it indicates a blocked beam and a touch.

B.The phototransistor grid reads the reflection back from the object touching the screen at the X-Y coordinates.

C.The infrared grid senses the heat from the finger at the X-Y coordinates.

D.The coordinates of the blocked beam overlay the capacitive membrane and indicate a touch.

**Correct Answers: A**

20: What is the first main step in removing or replacing the MSR?

A.Remove the rear cover.

B.Remove the hard disk drive cover.

C.Loosen the two MSR unit capture screws.

D.Pull the L-shaped pin to remove the cable panel cover door.

**Correct Answers: B**