

**Exam Code:** 000-938

**Exam Name:** IBM Tivoli Netcool Impact V4.0  
Implementation

**Vendor:** IBM

**Version:** DEMO

## Part: A

1: Which statement is true about IBM Tivoli Netcool Impact?

- A.A data source needs to be defined for any policy to run.
- B.A Jabber server should be set up in order to run IBM Tivoli Netcool Impact policies.
- C.An e-mail server should be set up in order to run IBM Tivoli Netcool Impact policies.
- D.An ObjectServer data source needs to be defined for policies to update ObjectServer events directly.

**Correct Answers: D**

2: The NCI\_defaulteventreader.log file contains the log statement:

"...Query: select \* from alerts.status where StateChange >= 1146158340 ...."

What does this log statement reveal about this specific Event Reader service?

- A.This is a test system with default property settings.
- B.The getupdates property for the reader has been set to true.
- C.It is reading events from an ObjectServer alerts.status table.
- D.It will only retrieve events with date >= Thu, 27 Apr 2006 17:19:00 GMT.

**Correct Answers: B**

3: A customer requires a solution that provides the capability to interact with network devices containing location and contact information, and to update IBM Tivoli Netcool OMNIBus events with the data from the devices at a specified interval. Which three IBM Tivoli Netcool Impact components must be implemented to meet the customer's requirements? (Choose three.)

- A.Policy Logger service
- B.Event Reader service
- C.Email Reader service
- D.Event Listener service
- E.SNMP data source adapter
- F.ObjectServer data source adapter

**Correct Answers: B E F**

4: The IBM Tivoli Netcool Solution containing IBM Tivoli Netcool Impact will be used by five operators, two operations managers, and one administrator, who will maintain the environment. How many users, at a minimum, should be given access to the IBM Tivoli Netcool Impact GUI in the IBM Tivoli Netcool Security Manager?

- A.one user
- B.five users
- C.eight users
- D.no users

**Correct Answers: A**

5: A customer has two ObjectServers, configured as a failover pair and installed on two separate servers. IBM Tivoli Netcool Impact is to be deployed with ObjectServer authentication and the customer requires maximum built-in resilience. Only one ObjectServer, IBM Tivoli Netcool

Impact server, and IBM Tivoli Netcool Security Manager can be installed on the same server. How many total physical servers are required for the final architecture?

- A.six
- B.five
- C.four
- D.three

**Correct Answers: A**

6: Events are to be enriched with customer and support information. The specific customer information needed is spread across four tables in a billing database. Support information is contained in a single table in a customer service database. How many data sources and data types are needed to do the event enrichment?

- A.two data sources and two data types
- B.two data sources and five data types
- C.five data sources and two data types
- D.five data sources and five data types

**Correct Answers: B**

7: Which three data source adapters (DSAs) are considered SQL Database DSAs? (Choose three.)

- A.DB2 DSA
- B.JMS DSA
- C.XML DSA
- D.SNMP DSA
- E.Flat File DSA
- F.PostgresSQL DSA

**Correct Answers: A E F**

8: A user account is requested for IBM Tivoli Netcool Impact to be used to connect to an external database containing information that can be used to enrich events. What are the minimum permissions required?

- A.List
- B.Read
- C.Write
- D.Create

**Correct Answers: B**

9: An IBM Tivoli Netcool Impact server is to be deployed to enrich events with data from the customer's sales database that is held in Sybase. Which two components of IBM Tivoli Netcool Impact can be used to achieve this? (Choose two.)

- A.Event Reader service
- B.JMS data source adapter
- C.ODBC data source adapter
- D.Oracle data source adapter
- E.Sybase data source adapter

**Correct Answers: A E**

10: For what is the nci\_shutdown script used?

- A.to shut down the GUI server, impact, and JRExec server processes
- B.to stop event processing and policy execution in the IBM Tivoli Netcool Impact server
- C.to shut down the IBM Tivoli Netcool Impact server independently from the application server
- D.to gracefully shut down the PostgreSQL database and the IBM Tivoli Netcool Impact server

**Correct Answers: C**

11: In order for administrators to access the IBM Tivoli Netcool Impact GUI, which role must be provisioned in the IBM Tivoli Netcool Security Manager during the IBM Tivoli Netcool Impact installation?

- A.ADMIN
- B.IMPACT
- C.IMPACT\_USER
- D.IMPACT\_ADMIN

**Correct Answers: C**

12: Which command is used to create the IBM Tivoli Netcool Impact JRExec service on the Windows platform after installation?

- A.%NCHOME%/impact/bin/nci\_jrexec /INSTALL
- B.\$NCHOME%/impact/bin/nci\_jrexec nci\_jrexec.conf
- C.\$NCHOME/impact/bin/nci\_jrexec nci\_jrexec.conf
- D.%NCHOME%/impact/bin/nci\_jrexec nci\_jrexec.conf

**Correct Answers: D**

13: In the normal operation of an IBM Tivoli Netcool Impact server cluster, which statement is true about how servers in the cluster process the events read from the ObjectServer?

- A.Only the primary server processes events read from the ObjectServer.
- B.The primary server and the secondary servers process events read from the ObjectServer.
- C.The secondary servers read events from the ObjectServer and pass them to the primary server for processing.
- D.Usually, only the primary server processes events read from the ObjectServer, but the primary server can share the load by passing events to one or more of the secondary servers when necessary.

**Correct Answers: B**

14: Which information about the ObjectServer is required during installation?

- A.host
- B.host and port
- C.host, port, and ObjectServer name
- D.host, port, username, and password

**Correct Answers: D**

15: Which command is used to start the IBM Tivoli Netcool Impact server?

- A.\$NCHOME/bin/wasce start
- B.\$NCHOME/bin/impact start
- C.\$IMPACT\_HOME/bin/nci\_server
- D.\$IMPACT\_HOME/bin/wasce start

**Correct Answers: A**

16: IBM Tivoli Netcool Impact is installed on the same UNIX system as IBM Tivoli Netcool OMNIBus. What should be done to ensure that the IBM Tivoli Netcool Impact server starts when the system is rebooted?

- A.create a custom init script using the \$NCHOME/bin/wasce script
- B.create a custom init script using the \$NCHOME/wasce/bin/deploy.sh script
- C.create a custom init script using the \$NCHOME/impact/bin/nci\_server script
- D.configure IBM Tivoli Netcool OMNIBus Process Control to start the IBM Tivoli Netcool Impact server

**Correct Answers: A**

17: What is the function of IBM Tivoli Netcool Impact Self Monitoring service?

- A.It monitors aspects of its runtime performance and reports the information to the ObjectServer in the form of events.
- B.It monitors aspects of its runtime performance and reports the information to log files that the system administrator can interrogate.
- C.It monitors aspects of its runtime performance and reports the information to an IBM Tivoli Netcool Impact policy that processes the information.
- D.It monitors aspects of its runtime performance and reports the information to an external database using an IBM Tivoli Netcool Impact data source adapter.

**Correct Answers: A**

18: What is the default installation directory for IBM Tivoli Netcool Impact on UNIX/Linux?

- A./ opt/impact/
- B./opt/ibm/netcool/
- C./opt/netcool/impact/
- D./opt/netcool/ibm/impact/

**Correct Answers: B**

19: When configuring an SQL database data source, to what should the SQL connections value be set for maximum efficiency?

- A.equal to the number of policies that use the data source
- B.less than the maximum queue size of the default Event Reader
- C.at least the number of threads running in the Event Processor
- D.at least the number of data types configured to use the data source

**Correct Answers: C**

20: Which three database failover policies are valid for an SQL database data source? (Choose

three.)

A.Manual

B.Fail over

C.Fail back

D.Clustered

E.Round Robin

F.Disable Backup

**Correct Answers: B C F**