



**Vendor:** EMC

**Exam Code:** E20-381

**Exam Name:** Storage Management Specialist Exam for  
Implementation Engineers

**Version:** DEMO

**QUESTION 1**

What is the correct order for removing Control Center Infrastructure components?

- A. Master Agent, ECC Server, Store, Repository
- B. Master Agent, Store, ECC Server, Repository
- C. Master Agent, Store, ECC Server, Repository
- D. Master Agent, Store, Repository, ECC Server

**Answer: B**

**QUESTION 2**

Which four categories of information are available in the StorageScope Reporting database?

- A. Capacity, Performance, Utilization and Backup Status
- B. Capacity, Utilization, Infrastructure Asset and Backup Status
- C. Performance, Security, Infrastructure Asset and Backup Status
- D. Performance, Utilization, Security and Backup Status

**Answer: B**

**QUESTION 3**

If a CX700 does not have two Standby Power Supplies (SPS) installed, which feature is unavailable?

- A. LUN Trespassing
- B. SP A Read Cache
- C. SP B Read Cache
- D. Write Cache

**Answer: D**

**QUESTION 4**

What ControlCenter agents are supported on VMware Windows guests?

- A. CLARiiON, Storage Agent for HP StorageWorks
- B. Master, Host, FCC
- C. Master, Host, Oracle
- D. Symmetrix, Common Mapping Agent

**Answer: B**

**QUESTION 5**

Which Symmetrix replication features can be controlled from SMC?

- A. Open Replicator, SRDF/Star, and TimeFinder/Snap
- B. SRDF/A, TimeFinder/Clone, and Open Replicator
- C. SRDF/STAR, TimeFinder/Clone, and TimeFinder/Snap
- D. TimeFinder/Clone, SRDF/A, and SRDF/Star

**Answer: B**

**QUESTION 6**

Symmetrix Management Console Replication Monitor gives a dashboard overview of the SRDF/S, SRDF/A, and TimeFinder/Snap replication state of device groups. What information does Replication Monitor show about these items?

- A. It displays user-configured threshold alerts, date of the last full establish, and the state of synchronization.
- B. The state of synchronization and the state of devices, and displays user-configured threshold alerts.
- C. The state of synchronization and the schedule for the next full replication, and displays user-configured threshold alerts.
- D. The current tracks owed to the R2 and the state of all devices, and it displays user-configured threshold alerts.

**Answer: B**

**QUESTION 7**

Which three ControlCenter components perform automatic discovery against their managed objects?

- A. Common Mapping Agent, Host Agent for AIX, and VMware Agent
- B. FCC Agent, SDM Agent, Storage Agent for Symmetrix
- C. SDM Agent, Storage Agent for Symmetrix, Host Agent for Solaris
- D. Storage Agent for CLARiiON, Host Agent for Windows, FCC Agent

**Answer: C**

**QUESTION 8**

When planning the installation of VisualSRM, the customer asks for an explanation of the tiered architecture. Which tiers does the VisualSRM environment include?

- A. Client, server, database
- B. Management, agent, storage
- C. User interface, application, database
- D. User interface, management, agent

**Answer: D**

**QUESTION 9**

How much data in a Visual SRM environment can a SQL Express Database support?

- A. 12 Gigabytes
- B. 14 Gigabytes
- C. 2 Gigabytes
- D. 4 Gigabytes

**Answer: D**

**QUESTION 10**

What are the three Navisphere Manager roles that can be assigned to a user?

- A. Administrator storage systems, delete storage systems, monitor storage systems
- B. Monitor, Manager, Administrator
- C. Read, Write, Execute
- D. Read, Write, List

**Answer: B**

**QUESTION 11**

Which ControlCenter component is responsible for assigning a Store for Agent communication when multiple Stores are available?

- A. ControlCenter Console
- B. ControlCenter Server
- C. Performance Manager
- D. Workload Manager

**Answer: B**

**QUESTION 12**

Which Symmetrix business continuance features are supported within the ReplicationMonitor view of SMC?

- A. SRDF/A, SRDF/S, and TimeFinder/Clone
- B. SRDF/A, SRDF/S, and TimeFinder/Snap
- C. TimeFinder/Clone, Open Replicator, and TimeFinder/Mirror
- D. TimeFinder/Snap, Open Replicator, and TimeFinder/Mirror

**Answer: B**

**QUESTION 13**

A customer has an environment that contains McDATA switches. None of these switches are managed through a Connectrix service processor. Which software package can ControlCenter use to discover these switches?

- A. DSM Connect
- B. ESN Bridge
- C. ESN Connect
- D. Fibre Bridge

**Answer: A**

**QUESTION 14**

What are the three primary categories of alerts in ControlCenter?

- A. Capacity, Performance and Health
- B. Capacity, Performance and Utilization
- C. Health, Utilization and Performance
- D. Utilization, Health and Capacity

**Answer: A**

**QUESTION 15**

In addition to improving availability and reduction of manual tasks, what other important pain point does VisualSRM address?

- A. Archival of historical data
- B. Data encryption
- C. Increased utilization
- D. Report monitoring

**Answer: C**

**QUESTION 16**

You are implementing a clustered ControlCenter single host infrastructure. Which modification must be made to the ControlCenter Resource group in Microsoft Cluster Server?

- A. Allow failover on the ControlCenter group
- B. Create a descriptive name for the ControlCenter group
- C. Do nothing, the ControlCenter install will set this up
- D. Prevent failback on the ControlCenter group

**Answer: D**

**QUESTION 17**

What is the only resource available in both the VisualSRM Base and VisualSRM Enhanced software bundles?

- A. Database
- B. Mail
- C. NAS
- D. Server

**Answer: D**

**QUESTION 18**

Once an event crosses the high water mark in a VisualSRM Threshold policy what is a possible outcome?

- A. Dials home to EMC support.
- B. Flushes the database with all current data from agents.
- C. Launches intelligent Action.
- D. Suspends agent data collection.

**Answer: C**

**QUESTION 19**

In a ControlCenter environment where Master Agents have been deployed on all servers, which additional agent must be installed on a Windows 2000 server if the customer would like to view file systems that have been configured on the server?

- A. File Sytem Agent for Windows
- B. Host Agent for Windows
- C. Host Configuration Agent
- D. Server Agent for Windows

**Answer: B**

**QUESTION 20**

Which active Windows Service needs to be disabled and the Server rebooted before starting a ControlCenter install or upgrade?

- A. Distributed Transaction Coordinator
- B. DNS Client
- C. SymAPIServer
- D. Windows Teminal service

**Answer: D**

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