Vendor: HP

Exam Code: HP3-C27

Exam Name: C27 - SMB Printing and Imaging Sales

Version: DEMO

QUESTION 1
How can resellers use print management engagement to increase revenue and profit?

A. Resellers can up-sell from color printers to mono-only printers.
B. Resellers can move from transactional sales to selling service-based contracts.
C. Resellers can up-sell from HP Laser printer to HP Large Format printers.
D. Resellers can move from selling HP PCs and servers to selling HP ProCurve products.

Answer: C

QUESTION 2
According to HP and other market segmentations, how many employees would you expect to find in a lower mid-market organization.?

A. 100 to 499 employees
B. 2000 to 2999 employees
C. 400 to 599 employees
D. 999 to1999 employees

Answer: C

QUESTION 3
What is the fundamental difference between the HP print business in the 1980s and their print business today?

A. In the 1980s, HP business focused around the provision print services.
B. In the 1980s, HP business focused simply around the sale of printers.
C. In the 1980s, HP business focused around data center printing.
D. In the 1980s, HP business focused around printer support contracts.

Answer: B

QUESTION 4
What is the prediction for the number of digitally printed pages as a percentage of all pages?

A. 70%
B. 90%
C. 10%
D. 0.5%

Answer: B

QUESTION 5
What has been the effect of the global economic downturn on printing and imaging? (Select two.)

A. Fewer pages are being printed.
B. Refilled and remanufactured ink cartridges have increased in quality.
C. All new product purchases are on hold.
D. Printing and imaging product lifecycles are longer.

E.   Inkjet printers are replacing laser printers.

Answer: BC

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