



Vendor: Avaya

Exam Code: 7303

Exam Name: Avaya CallPilot Implementation Exam

Version: DEMO

QUESTION 1

A technician is installing an Avaya CallPilot system on a customer site. After running the Setup Wizard and the Configuration Wizard the technician has verified the server operating system settings are correct for the site and has rebooted the server to place the system into operation. After the reboot is complete and the technician has logged back on to the server, which process verifies that the Avaya CallPilot server is able to receive incoming calls?

- A. Print the Control DNs.
- B. Print the Virtual Agents.
- C. Ping the ELAN connection.
- D. Dial the Voice Messaging DN as defined in the Configuration Wizard.

Answer: D

QUESTION 2

A technician is installing an Avaya CallPilot with the NTRH40CA MBP96 CAT5 board and two NTRB18DA Mgate cards. When cabling the NTRB18DA Mgate cards in a Communication Server 1000S Media Gateway, which statement describes the cabling configuration that is the most valid?

- A. Attach the customer supplied RJ-45 cables to the face of the Mgate cards and then to the MBP96 card.
- B. Attach the customer supplied RJ-45 cables to the backplane of the Media Gateway or Media Gateway expansion cabinet and then to the MBP96 card.
- C. Attach NTDU0609 cables to the face of the Mgate cards and route them outside the Media Gateway. Then couple the customer supplied RJ-45 cables from the NTDU0609 to the MPB96 cards.
- D. Attach the NTDU0609 cables to the face of the Mgate cards and take them outside the Media Gateway to a customer supplied Ethernet hub. Attach RJ-45 cable from the hub to the MPB96 cards.

Answer: C

QUESTION 3

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobe Acrobat
- B. Crystal Reports
- C. Application Builder
- D. a Sybase database

Answer: BD

QUESTION 4

When installing Avaya CallPilot Reporter, what is a valid installation option?

- A. Client PC
- B. Avaya CallPilot server
- C. Administrator PC
- D. Customer provided Web server

Answer: D

QUESTION 5

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. Dialogic Event Management system initialization failed.
- B. IMA received a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Answer: D

QUESTION 6

A technician is installing a 600r, and notices that the server boots to the Windows screen then starts booting again. It is stuck in a boot. What is the first step that should be taken?

- A. Re-image the server.
- B. Open a case requesting a replacement server.
- C. Replace the hard drive.
- D. Verify the SCSI terminator or tape drive is properly connected to the server.

Answer: B

QUESTION 7

A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system. When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system?

- A. DSO
- B. CLAN
- C. ELAN
- D. SLAN
- E. TLAN

Answer: C

QUESTION 8

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to take over in case the primary server fails. Which hardware platform should be delivered on-site?

- A. 703t
- B. 600r
- C. 1006r
- D. 1002rp
- E. 2250

Answer: C

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