



**Vendor:** Software

**Exam Code:** CSQA

**Exam Name:** Certified Software Quality Analyst (CSQA)

**Version:** DEMO

**QUESTION 1**

Laws and regulations affecting the products produced and operated are generally addressed in which planning activity:

- A. Business or Activity Planning
- B. Environment Planning
- C. Capabilities Planning
- D. Assumptions Planning
- E. Policies Planning

**Answer: B**

**QUESTION 2**

Strategic planning answers which of the following questions:

- A. What to do?
- B. When to do it?
- C. How to do it?
- D. Where to do it?
- E. Who does it?

**Answer: A**

**QUESTION 3**

Enforcement of standards is the responsibility of:

- A. Management
- B. Quality Assurance
- C. Quality Control
- D. Auditors

**Answer: A**

**QUESTION 4**

Which of the following Quality Management principle(s) are incorporated into the ISO 9001 standard?

- A. System approach to management
- B. Process approach
- C. Mutually beneficial supplier relationships
- D. Factual approach decision making
- E. All of the above

**Answer: E**

**QUESTION 5**

The level of quality can vary significantly from project to project. These levels of quality, which can be quantified and measured, are called:

- A. Defect Density
- B. Quality Attributes
- C. Quality Control
- D. Quality Assurance

**Answer: B**

**QUESTION 6**

The primary responsibility of quality lies with:

- A. Project Manager
- B. Senior Management
- C. Testing Team
- D. Developer

**Answer: B**

**QUESTION 7**

COTS software is normally developed prior to an organization selecting that software for its use.

- A. True
- B. False

**Answer: A**

**QUESTION 8**

In the PDCA cycle, if a check detects an abnormality, then record the abnormality and continue the work per the procedure.

- A. True
- B. False

**Answer: B**

**QUESTION 9**

Which of the following is NOT a QFD Horizontal Deployment?

- A. Functional Deployment
- B. Information Deployment
- C. Customer Deployment
- D. Task Deployment

**Answer: C**

**QUESTION 10**

What early quality pioneer developed the "Quality Trilogy" of Quality Planning, Quality Control, and Quality Improvement?

- A. William Perry
- B. Joseph Juran
- C. Dr. Deming
- D. Philip Crosby
- E. Bill Gates

**Answer:** B

**QUESTION 11**

Which of the following is considered a product measure?

- A. Overall development time
- B. Average level of experience of development staff
- C. Rate time
- D. Quality
- E. Time spent fixing errors

**Answer:** D

**QUESTION 12**

Example(s) of traditional management philosophy are:

- A. Fire fighting
- B. Refine the process
- C. Teamwork
- D. A and C
- E. All the above

**Answer:** A

**QUESTION 13**

SEI's CMMi maturity level 5 is also known as:

- A. Managed
- B. Defined
- C. Optimizing
- D. Quantitatively Managed

**Answer:** C

**QUESTION 14**

Which level(s) of the organization should be involved in both establishing and using processes in their daily work?

- A. Senior
- B. Mid-level
- C. Junior
- D. All of the above

**Answer: D**

**QUESTION 15**

It is generally agreed that people are the key to providing an adequate and appropriate level of security. One of the most effective methods for involving people in security is:

- A. Write a security policy
- B. Conduct security awareness training
- C. Evaluate people on following security procedures
- D. Write detailed security procedures
- E. Develop security response programs

**Answer: B**

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