



**Vendor:** Apple

**Exam Code:** 9L0-418

**Exam Name:** Mac OS X Support Essentials 10.9 Exam

**Version:** DEMO

#### QUESTION 1

What do you need to do on an OS X computer on your local network so that it's able to take advantage of a Caching server located at server.pretendco.com on the same network?

- A. In the App Store pane of System Preferences, click the Caching Server button and select your new Caching server
- B. In the App Store app, choose App Store > Preferences, click the Caching Server tab, click the Add (+) button, locate your Caching server, and
- C. In the Software Update pane of System Preferences, click the Caching Server button and select your new Caching server
- D. No configuration is required on the OS X computer
- E. In Terminal, enter `defaults write/Library/Preferences/com.apple.CachingCatalogURL "http://server.pretendco.com:8088/catalogs.cachingcatalog"`

**Answer:** E

#### QUESTION 2

When using the file import scanner to import a list of computers to be managed into Apple Remote Desktop, which TWO computer properties can be used to specify which computers will be managed? (Choose TWO)

- A. MAC address
- B. IP addresses
- CC. Computer names
- C. Fully qualified domain names
- D. Remote Management ID

**Answer:** BD

#### QUESTION 3

Which tool can you use to configure the NetInstall service on a computer running OS X Server?

- A. Server app
- B. System Image Utility
- C. Server Admin
- D. Workgroup Manager
- E. NetBoot Admin
- F. System Preferences

**Answer:** E

#### QUESTION 4

Which payload is required in all configuration profiles?

- A. Passcode
- B. Certificate
- C. General
- D. Restrictions

**Answer:** C

#### QUESTION 5

Previously, you used a keyboard shortcut to get your computer to boot from a default image on a NetInstall server. Recently, the administrator selected a different image as the default NetInstall image. What key(s) should you press during startup to force your computer to boot from the new default image?

- A. N
- B. Control-N
- C. Command-N
- D. Option-N
- E. Command-Shift-N

**Answer: D**

#### QUESTION 6

While creating a customized network disk image, which Automator action should you add to set the computer name for computers that are restored using the image?

- A. Add Configuration Profiles
- B. Apply System Configuration Settings
- C. Bless NetBoot Image Folder
- D. Define Image Source
- E. Define Multi-Volume NetRestore
- F. Define NetRestore Source
- G. Filter Clients by MAC Address
- H. Filter Computer Models

**Answer: B**

#### QUESTION 7

Your Mac was stolen. Fortunately, it's managed by the Profile Manager service on the server at manage.pretendco.com. In a browser, what URL to access Profile Manager to wipe your Mac?

- A. <https://wipe.manage.pretendco.com/>
- B. <https://manage.pretendco.com/wipe/>
- C. <https://manage.pretendco.com/mydevices/>
- D. <https://mydevices.manage.pretendco.com/>

**Answer: C**

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