Vendor: Microsoft

Exam Code: MB2-712

Exam Name: Microsoft Dynamics CRM 2016 Customization and Configuration

Version: DEMO

QUESTION 1
You have a Dynamics CRM organization that contains the business units configured as shown in the following table.

Business unit name	Parent
Default	Not applicable
Businessunit1	Default
Businessunit2	Businessunit1
Businessunit3	Businessunit2
Businessunit4	Businessunit3

You configure Businessunit2 to have the Default business unit as a parent,
You need to identify which business unit is now the parent of Businessunit4.
Which business unit should you identify?

A. Default
B. Businessunit2
C. Businessumt3
D. Businessunit1

Answer: A

QUESTION 2
You are configuring a many-to-many (N:N) relationship.
You are evaluating whether to use the native N:N relationship or the manual N:N design pattern.
You need to identify the benefits of using the manual N:N design pattern instead of the native N:N relationship.
Which two benefits should you identify? Each correct answer presents a complete solution.

A. Manual N:N requires fewer steps for the user to associate records.
B. Manual N:N provides the ability to report on the intersect data.
C. Manual N:N provides the ability to store fields that describe the relationship.
D. Manual N:N is easier to set up.

Answer: BC

QUESTION 3
You have a custom entity that has an active business process flow.
You no longer need the business process flow.
You need to ensure that you can delete the business process flow.
What should you do?

A. Modify the process options on the definition for the custom entity.
B. Change the primary entity of the business process flow.
C. Deactivate the business process flow.
D. Delete all of the open records that use the business process flow.

Answer: A

QUESTION 4
You have a custom entity.
You need to add a date field that displays the date a user was hired.
You must ensure that the value in the field remains the same, regardless of the time zone in which the field is viewed.
What are two possible ways to configure the field? Each correct answer presents a complete solution.

A. Set the Behavior to User Local.
B. Set the Format to Date Only,
C. Set the Behavior to Time-Zone Independent.
D. Set the Behavior to Date Only.

Answer: AB

QUESTION 5
You need to model a relationship between the account entity and the contact entity to track the advisory board members of accounts.
You need to use connections to model the relationship between the account and contact entities.
What should you do?

A. Create a one-to-many (1:N) relationship between the account and contact entities, and then use two connection roles to represent each side of the new 1:N relationship.
B. Create a connection entity, and then use two connection roles to represent each entity in the relationship.
C. Use two connection roles to represent each side of the relationship.
D. Create a many-to many (N:N) relationship between the account and contact entities, and then use two connection roles to represent each side of the new N:N relationship.

Answer: C

QUESTION 6
You configure a new entity in a Dynamics CRM organization.
You create fields, forms, and views for the new entity.
You can view the new entity records as expected in the user interface.
Users report that they fail to view the entity records.
You need to ensure that the users can view the entity records.
What should you do?

A. Publish the changes.
B. Add permissions to the security roles of the users.
C. Add the entity to & custom solution.
D. Configure the relationships.

Answer: B

QUESTION 7
You have a Dynamics CRM organization.
Currently, users can view 50 records per page.
You need to ensure that the users can view 250 records per page.

What should you do?

A. Instruct the users to configure their options.
B. Instruct the users to create custom views.
C. Instruct an administrator to configure the view settings, and then to share a view.
D. Instruct the administrators to configure their options.

Answer: B

QUESTION 8
You have a Dynamics CRM development environment and a Dynamics CRM production environment.
You have a project solution in the development environment.
You need to import the solution to the production environment as a managed solution.
What should you do?

A. Change the options of the Import Solution dialog box to import the solution as managed.
B. Use the Package Deployer for Microsoft Dynamics CRM to import the unmanaged solution to CRM as managed.
C. Ask a developer to change the options of the import API so that CRM imports the unmanaged solution as managed.
D. Export an unmanaged solution and select Managed for the package type. Import the exported solution to the production environment.

Answer: A

QUESTION 9
You are reviewing the security roles of a user.
You discover that the user has multiple security roles.
You need to identify the resulting privileges of the user.
What should you identify?

A. The user only has privileges from the most recent security role to which the user was assigned.
B. All privileges are cumulative, unless one of the roles turns off a privilege, in which case that specific privilege is not applied to the user.
C. All privileges are cumulative.
D. The user has the most restrictive level of privileges.

Answer: C

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