



**Vendor:** Microsoft

**Exam Code:** MB6-897

**Exam Name:** Microsoft Dynamics 365 for Retail

**Version:** DEMO

### QUESTION 1

You are configuring a screen layout for a modem point of sale (MPOS) register by using the Screen layout designer.

You need to configure the screen layout to display the following transaction details:

- the current customer
- each item as the items are added to the transaction
- the transaction total

Which three items should you add? Each correct answer presents part of the solution.

- A. customer card
- B. transaction grid
- C. product grid
- D. totals panel
- E. receipts panel

**Answer:** BDE

### QUESTION 2

You start using the order holds feature for your store.

Which two values can you set against a hold code? Each correct answer presents a complete solution.

- A. Remove inventory reservation
- B. Default for sales order
- C. Worker
- D. Customer group

**Answer:** AB

### QUESTION 3

You create a new online channel.

You need to create a category hierarchy for an online store product catalog.

Which category hierarchy type should you use?

- A. retail product
- B. retail vendor product
- C. supplemental retail
- D. retail channel navigation

**Answer:** D

### QUESTION 4

You need to determine which optional features can be added to a call center.

Which two should you choose? Each correct answer presents a complete solution.

- A. Add the call center to the default assortment hierarchy.
- B. Create scripts that appear in the sales order form at the time of order entry.
- C. Add a call center channel.
- D. Import a file that indicates duplicate customers.
- E. Process the assortment for the new call center channel.

**Answer:** AE

#### **QUESTION 5**

Your store sells a product that is out of stock in the company warehouse. The product must be delivered to the customer from the vendor's warehouse.

You need to configure the direct delivery process.

Which three actions should you perform? Each correct answer presents part of the solution.

- A. Confirm a direct delivery order.
- B. Create a direct delivery order.
- C. Submit a direct delivery order.
- D. Receive a direct delivery order.
- E. Send a direct delivery order.

**Answer:** ABD

#### **QUESTION 6**

You need to ensure that items specify a new delivery mode when items are sold.

To which two objects can you assign the delivery mode? Each correct answer presents a complete solution.

- A. customers
- B. vendors
- C. channels
- D. products

**Answer:** CD

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