

Exam Code: HP0-262

Exam Name: Servicing HP Large Format Printers & MFP

Vendor: HP

Version: DEMO

Part: A

1: Which integrated subsystem do the DesignJet copier's cc800ps and the 815mfp with multifunction capabilities and a high integration level consist of? Select THREE.

- A.large format scanner
- B.DesignJet 500
- C.DesignJet 800
- D.DesignJet 800ps
- E.front panel touch screen

Correct Answers: A D E

2: Which features are found on the DesignJet 800? Select THREE.

- A.internal hard disk and network card
- B.heater
- C.2,400 x 1,200 dpi
- D.take up reel
- E.Windows and ADI drivers and internal HP/GL/2

Correct Answers: A C E

3: Which statement is true regarding ink cartridges on the DesignJet 5X00?

- A.They are only warranted for 30 days.
- B.They are available as 700cc and 250cc.
- C.They are warranted to deliver 700cc of ink.
- D.They are warranted to deliver 680cc of ink and have a smart chip to track consumption.

Correct Answers: D

4: On the 4XX series Large Format printer, which front panel buttons can be pressed to invoke the Internal Print Quality plot?

- A.Reprint + Cancel
- B.Setup + Cancel
- C.Form Feed + Media Source
- D.Media Source + Reprint

Correct Answers: C

5: On the DesignJet 5X00, what should you do when you get a lens maintenance message on the front panel?

- A.call for HP service
- B.change the lens cover
- C.replace the tubing assembly
- D.replace the drop detect sensor

Correct Answers: B

6: In the DesignJet 500/800 series, how can you view the printer information menu?

- A.through the front panel for both printers

- B.through the front panel for 500 series only
- C.through the front panel for 800 series only
- D.printer information is not available through the front panel

Correct Answers: A

7: What is not a step in removing the carriage assembly?

- A.Disconnect the trailing cable from the connector on the carriage
- B.Remove the encoder strip
- C.Press the carriage motor towards the left, and remove the belt from the motor shaft
- D.Slide the carriage to the left, and remove it with the belt from the printer.

Correct Answers: D

8: Which side (or sides) of the belt has teeth in its surface on the 7XX series Large Format printer?

- A.the inner side of the belt to provide the retention on the scan axis motor
- B.the outer side of the belt to engage the carriage
- C.there are no teeth at all
- D.there are teeth on both sides

Correct Answers: A

9: On the DesignJet 1000 series printers, in which front panel menu would you find information on printer firmware?

- A.I/O setup
- B.Statistics
- C.Page setup
- D.Device setup

Correct Answers: B

10: On the DesignJet copier and scanner series, what special error reporting exists?

- A.Windows messages on the front panel touch screen
- B.Service Print and LED codes on the scanner front panel
- C.System Error (SE) on the front panel of the output printer, error messages on the front panel touch screen
- D.error messages on the WIDEsystem, error messages on the front panel touch screen, and LED codes on the scanner front panel

Correct Answers: D

11: What does a flashing Ready LED indicate on the 4XX series Large Format printer?

- A.The setup key needs to be pressed.
- B.The printer is ready for a plot to be sent.
- C.The printer is busy with a task or receiving a file.
- D.The cover needs to be closed.

Correct Answers: C

12: What is the main purpose of priming the ink system after installing a new DesignJet 1000

series printer?

- A.to initialize the ink cartridge and print head smart chip (accumen)
- B.to confirm that the ink cartridges are at the right pressure
- C.to eject any ink which may have been trapped inside the tubes
- D.to ensure that all air is ejected from the tubing system and that the ink is correctly pressurized

Correct Answers: D

13: If the main PCA or hard disk drive is replaced on the DesignJet 5X00, what do you need to do to restore the EEROM contents?

- A.Nothing. The replaced component will automatically do a backup.
- B.Go to the Service Utilities submenu and choose EEROM Setup.
- C.Go to the Service Utilities submenu, choose Backup EEROM, and select the part that was replaced.
- D.There is no restore process, you must perform all calibrations.

Correct Answers: C

14: To adjust the printhead frequency check on the DesignJet 5X00, select the printer setup icon, then:

- A.select Service Mode>Pen Check
- B.select Queuing and Nesting>Pen Check
- C.select Internal RIP Setting>Pen Check
- D.select Device Setup>Pen Check

Correct Answers: D

15: The DesignJet 1000 series printers use the new jetexpress print head technology. What is the maximum firing frequency?

- A.4KHz
- B.8KHz
- C.12KHz
- D.16KHz

Correct Answers: C