Vendor: Microsoft

Exam Code: MS-900

Exam Name: Microsoft 365 Fundamentals

Version: DEMO

QUESTION 1
Hotspot Question

A company is investigating Microsoft cloud services.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
Servers in a public cloud are owned and operated by the hosting company.	○	○
Storage in a public cloud is owned and operated by the hosting company.	○	○
Microsoft Azure is an example of a public cloud.	○	○

Answer:

Statements	Yes	No
Servers in a public cloud are owned and operated by the hosting company.	○	○
Storage in a public cloud is owned and operated by the hosting company.	○	○
Microsoft Azure is an example of a public cloud.	○	○

Explanation:
Box 1: Yes
A public cloud is a web-based service model in which a hosting provider offers shared resources, like apps, servers and storage, to the general public. It's a multi- tenant environment, with different customers using the same pool of IT infrastructure. You pay for these shared resources on a pay-as-you-go basis.

Box 2: Yes

Box 3: Yes
Microsoft Azure is an example of a public cloud. In a public cloud, you share the same hardware, storage and network devices with other organizations or cloud tenants   and you access services and manage your account using a web browser.

Reference:
https://www.rackspace.com/library/what-is-a-public-cloud
https://www.techtarget.com/searchcloudcomputing/definition/Windows-Azure

QUESTION 2
A company is evaluating Microsoft 365.

You need to determine the principles of Zero Trust.

Which two principles should you identify? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Identify potential change
B. Assume breach
C. Verify explicitly
D. Implement change

Answer: BC
Explanation:
Assume breach
Building our processes and systems assuming that a breach has already happened or soon will.
This means using redundant security mechanisms, collecting system telemetry, using it to detect
anomalies, and wherever possible, connecting that insight to automation to allow you to prevent,
respond and remediate in near-real-time.

Verify explicitly
To verify explicitly means we should examine all pertinent aspects of access requests instead of
assuming trust based on a weak assurance like network location.
Examine the identity, endpoint, network, and resource then apply threat intelligence and analytics
to assess the context of each access request.

QUESTION 3
A company is planning to migrate to Microsoft 365.

The company requires a service that meets the following requirements:

```
- Aggregates third-party training content and internal company content.
- Allows managers to assign, track, and report on training.
```

You need to recommend a Microsoft Viva solution that meets the requirements.

Which solution should you recommend?

A. Microsoft Viva Topics
B. Microsoft Viva Insights
C. Microsoft Viva Learning
D. Microsoft Viva Connections

Answer: C
Explanation:
Keep your team engaged and up to date with necessary skills without the need to coordinate
learning across platforms. You can recommend learning content to individuals, share content with
your team, and track the reported completion status of learning that you've recommended.
Viva Learning can integrate with select third-party content providers and learning management
systems.
Reference:
https://docs.microsoft.com/en-us/viva/learning/overview-viva-learning

QUESTION 4
Hotspot Question

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Statements	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	○	○
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	○	○

Answer:

Statements	Yes	No
The Microsoft 365 user portal allows users to install desktop apps, use web apps, and share files in OneDrive.	○	○
The Microsoft 365 admin center allows administrators to manage applications and services available to users.	○	○

Explanation:
Box 1: Yes
When you are away from your workstation, the Office 365 portal is the tool that allows you to access email, calendar, and files saved to OneDrive for Business.
The portal also offers online versions of Word, Excel, and PowerPoint, which allows for quick and easy viewing and editing of files.

Box 2: Yes
With the Microsoft 365 admin center, you can reset passwords, view your invoice, add or remove users, and much more all in one place.
The Microsoft 365 Apps admin center provides modern management in the cloud for admins who deploy and manage Microsoft 365 Apps in the enterprise.

Reference:
https://wp.umaryland.edu/what-is-the-office-365-portal-and-why-use-it/
https://docs.microsoft.com/en-us/deployoffice/admincenter/overview

QUESTION 5
A company is evaluating Microsoft 365.

You need to describe the features of Microsoft Bookings.

What are two features of Microsoft Bookings? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Provides phone call notification for appointments.
B. Uses Microsoft Teams for virtual meetings.
C. Provides SMS notification for appointments.
D. Uses Yammer for virtual meetings.

Answer: BC
Explanation:
Bookings in Microsoft Teams lets you track, manage, and organize your team's appointments and

calendars all in one place. You can create a Bookings calendar and add team members to it, build new appointment types, and create and manage in-person and virtual visits for your staff and attendees.
Schedule appointments - Select New appointment, choose an appointment type, and make it a Teams meeting or an in-person one.
With Microsoft Bookings, you can set up SMS text notifications to be sent to the person booking an appointment.
Reference:
https://support.microsoft.com/en-us/office/what-is-bookings-42d4e852-8e99-4d8f-9b70-d7fc93973cb5
https://docs.microsoft.com/en-us/microsoft-365/bookings/bookings-sms?view=o365-worldwide

QUESTION 6
A company plans to send surveys and polls to their customers.

The company needs to view responses and collect feedback from the surveys and polls.

You need to identify which product meets the requirements.

Which product should you select?

A. Microsoft 365 Apps for enterprise
B. SharePoint
C. Microsoft Teams
D. Microsoft Forms

Answer: D
Explanation:
With Microsoft Forms you can create a form, such as a survey or quiz, invite others to respond to it using almost any web browser or mobile device, see real-time results as they're submitted, use built-in analytics to evaluate responses, and export results to Excel for additional analysis or grading.
Reference:
https://support.microsoft.com/en-us/office/introduction-to-microsoft-forms-bb1dd261-260f-49aa-9af0-d3dddcea6d69

QUESTION 7
You are an IT director that is evaluating the capabilities of Microsoft Viva Insights.

You need to describe the capabilities to the key stakeholders.

Which three capacities describe Viva Insights? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Viva Insights integrates directly with Microsoft Yammer.
B. You can add Viva Insights as an app in Microsoft Teams.
C. Microsoft Outlook includes an add-in for Viva Insights.
D. A web-based dashboard is available for Viva Insights.
E. Insights integrates directly with Microsoft Bookings.

Answer: ABC

Explanation:
How does Yammer fit into Microsoft Viva?
Just as within Microsoft 365, Yammer contributes much of the content, connections, and conversations within Microsoft Viva. Currently, this includes Viva Topics and Viva Connections. The Microsoft Viva Insights app in Microsoft Teams shows you personalized recommendations that help you do your best work.
Open the Viva Insights Outlook add-in by selecting the Viva Insights icon on the Outlook Home ribbon. If you are using Outlook on the web, open an email message, select the ellipsis (...) in the top-right corner of your email message, and then select Viva Insights.
Reference:
https://techcommunity.microsoft.com/t5/yammer-blog/yammer-and-microsoft-viva-working-together/ba-p/3222620
https://docs.microsoft.com/en-us/viva/insights/personal/teams/viva-teams-app
https://docs.microsoft.com/en-us/viva/insights/personal/overview/productivity-insights

QUESTION 8
A company uses Microsoft cloud services.

You need to change the update channels for the Microsoft 365 Apps for enterprise by using a Microsoft supported method.

Which two methods can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Windows 10 Update Assistant
B. Group Policy
C. Client app
D. Office Deployment Tool
E. Readiness Toolkit

Answer: BD
Explanation:
After deploying Microsoft 365 Apps, you can change the update channel with Group Policy or the Office Deployment Tool (ODT).

Reference:
https://docs.microsoft.com/en-us/deployoffice/change-update-channels

QUESTION 9
A company plans to migrate on-premises infrastructure to the cloud.

What are three benefits of migrating to the cloud? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Reduce configuration requirements on desktop computers.
B. Reduce on-site network latency.
C. Automate data backup and disaster recovery.
D. Scale and extend applications.
E. Eliminate the cost of buying server hardware.

Answer: CDE
Explanation:
C: Most cloud providers help to improve business continuity by offering built-in, one-click backup and recovery capabilities. Some providers also offer the ability to store backups in different geographic regions.
D: When demand spikes or the organization needs more powerful compute resources, organizations can alter their resources instantly on demand.
E: There are significant savings in resource, maintenance, and real estate costs, in addition to the ability to optimize workloads so that they cost less to run.
Reference:
https://azure.microsoft.com/en-us/overview/cloud-migration-benefits-challenges/#overview

QUESTION 10
You are the IT administrator for your company.

Your company has an Active Directory Domain Services (ADDS) network.

You need to determine a benefit of moving to Azure Active Directory (Azure AD).
What should you conclude? Choose the correct answer

 A. Network security is managed by a Microsoft partner
 B. Microsoft manages the physical AD servers.
 C. Role-based security is managed by a Microsoft partner.
 D. Microsoft is responsible for user management.

Answer: B
Explanation:
Microsoft manages the physical AD servers for Azure AD. This eliminates the need for your company to manage physical servers.
Microsoft is not responsible for user management. Although Microsoft manages the physical servers, you are still responsible for user management.
Network security is not managed by a Microsoft partner. You are still responsible for configuring network security groups (NSGs) and virtual networks (VNets).
Role-based security is not managed by a Microsoft partner. You are still responsible for managing role-based security. Role-based security helps to secure Azure resources by limiting who has access to those resources.

QUESTION 11
You are the network administrator of a company.

The Microsoft 365 tenant contains sensitive information. Employees must verify their identities when they sign into Microsoft 365 by providing information in addition to their Azure AD password.

You need to select the tools that employees can use to verify their identities.

Which two tools should you select? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

 A. Customer Lockbox for Office 365
 B. Microsoft Security Center

   C. Windows Hello for Business
   D. Microsoft Authenticator

Answer: CD
Explanation:
Two-step authentication can be implemented by using Windows Hello for Business or Microsoft Authenticator.
References:
https://docs.microsoft.com/en-us/windows/security/identity-protection/hello-for-business/hello-manage-in-organization
https://support.microsoft.com/en-us/help/4026727/microsoft-account-how-to-use-the-microsoft-authenticator-app

QUESTION 12
You are a Microsoft 365 administrator for a company.

You need to ensure that company documents are marked as confidential.

You must prevent employees from sharing documents with people outside the company.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

   A. Validate outbound emails by using DomainKeys identified Mail (DKIM)
   B. Create sensitive information types
   C. Configure Secure/Multipurpose Internet Mail Extensions (S/MIME) settings for Outlook
   D. Create a data-loss prevention policy
   E. Apply sensitivity labels to documents

Answer: BE
Explanation:
B: Sensitive information types can also be used with the Azure Information Protection scanner to classify and protect files on premises. Sensitive information types define how the automated process recognizes specific information types such as health service numbers and credit card numbers.
E: With sensitivity labels you can classify and help protect your sensitive content. Protection options include labels, watermarks, and encryption.
Reference:
https://docs.microsoft.com/en-us/microsoft-365/compliance/protect-information

QUESTION 13
You need to ensure that the process by which users sign in to Microsoft 365 confirms the identity of the user.

Which feature should you use?

   A. mobile application management (MAM)
   B. Advanced Threat Protection (ATP)
   C. Multi-Factor Authentication (MFA)
   D. data loss prevention (DLP) policies

Answer: C
Explanation:
Multi-Factor Authentication (MFA) is a two-step identity verification system that can be used to authenticate users.
Reference:
https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks

QUESTION 14
You are the desktop administrator for an organization.

You need to ensure that Office 365 ProPlus is installed on all employee computers.

Which three tools can you use to deploy Office 365 ProPlus? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Intune
B. System Center Operations Manager
C. Windows Installer (MSI) package
D. System Center Configuration Manager
E. Office Deployment Tool

Answer: ADE
Explanation:
Microsoft Intune allows you to to deploy Office 365 ProPlus applications to Windows 10 devices from the cloud.
System Center Configuration Manager allows you to deploy Office 365 ProPlus to client computers from a local source, using your Configuration Manager distribution points.
The Office Deployment Tool (ODT) allows you to deploy Office 365 ProPlus to client computers from the Office Content Delivery Network (CDN) or from a shared folder on your network.
References:
https://techcommunity.microsoft.com/t5/enterprise-mobility-security/deploying-office-365-proplus-with-microsoft-intune/ba-p/250292
https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-the-cloud
https://docs.microsoft.com/en-us/DeployOffice/deploy-office-365-proplus-from-a-local-source

QUESTION 15
You are the Microsoft 365 administrator for a company.

You install Microsoft Office 365 ProPlus on five devices.

You deactivate the Microsoft Office 365 ProPlus license on one device.

Which task can you perform on the deactivated device?

A. Start a new document from a template
B. Create a document
C. Co-author a document
D. View a document
E. Leave a comment in a document

F. Set properties on a document

Answer: D
Explanation:
When you deactivate a Microsoft Office 365 ProPlus license, Office 365 ProPlus remains installed on the computer, but you can only view and print documents. All features for editing or creating new documents are disabled.
References:
https://docs.microsoft.com/en-us/deployoffice/overview-of-licensing-and-activation-in-office-365-proplus

QUESTION 16
Drag and Drop Question

A company is evaluating Microsoft 365 identity and access management solutions.

You need to describe the differences between user- and system-assigned managed identity solutions.

Which managed identities should you describe? To answer, drag the appropriate managed identities to the correct descriptions. Each managed identity may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:
System-assigned managed identities are deleted when the parent Azure resource is deleted and are specific to that resource.
User-assigned managed identities are independent of any resource and must be explicitly assigned and managed, making them versatile and shareable among multiple resources.

QUESTION 17

Drag and Drop Question

A company deploys Azure App Services apps in Azure. Users authenticate to the apps by using single sign-on (SSO).

The company requires access to the apps from the following types of devices:

```
- Personal devices that do not require an organizational account to
sign in to the device.
- Company devices in on-premises Active Directory that are
automatically provisioned in Azure Active Directory (Azure AD).
```

You need to identify how the devices will be provisioned in Azure AD.

What should you use? To answer, drag the appropriate Azure AD device identities to the correct requirements. Each Azure AD device identity may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

QUESTION 18
A company uses Microsoft 365.

The company must identify which cloud apps and services are used in the company.

You need to identify which service can be used to find this information.

Which service should you use?

 A. Microsoft Defender for Office 365
 B. Microsoft Cloud App Security
 C. Azure Security Center
 D. Azure Active Directory

Answer: B
Explanation:
https://docs.microsoft.com/en-us/cloud-app-security/what-is-cloud-app-security
Identify the cloud apps, IaaS, and PaaS services used by your organization.

QUESTION 19
A company uses Azure Active Directory.

The company requires that authentication requests from client applications that do not support modern authentication are blocked.

You need to identify the policy that meets the requirement.

Which policy should you select?

A. Conditional Access
B. Multi-factor authentication registration
C. Sign-in risk
D. User risk

Answer: A
Explanation:
https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/overview

QUESTION 20
A company uses Microsoft 365.

The company needs information about the collaboration patterns that impact employee productivity.

You need to identify the solution that meets the requirement.

Which solution should you choose?

A. MyAnalytics
B. Workplace Analytics
C. Microsoft 365 admin center
D. Azure Analytics

Answer: B
Explanation:
https://learn.microsoft.com/en-us/office365/servicedescriptions/workplace-analytics-service-description

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