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QUESTION 1

A business analyst is concerned that the project team may not have a consistent understanding of the requirements set, as project team members have been working on their own individual tasks. He wants to ensure that the whole team is on track and is willing to take the time needed to achieve this. He does not want to involve business stakeholders, nor embarrass any of the project team.

To begin the process of improving team understanding, he wants to hold a meeting to explain and present his understanding of the requirements to the team, and to hear their thoughts and ideas about his work so far.

Which of the following approaches to requirements validation will he be using?

- A. Formal review
- B. Peer review
- C. Structured walkthrough
- D. Technical review

Answer: D

QUESTION 2

During his yearly appraisal, a member of the sales team is given the following feedback:

'Your approach to your sales target has been successful, but you have not applied the approach widely enough. Your target for next year is to use your recent experience to double your sales- this will ensure your contribution is in line with the team's increased target'.

After discussion, this target is agreed on and is added to his written appraisal.

The organization recognizes four facets of knowledge:

- (A) Individual
- (B) Corporate
- (C) Explicit
- (D) Tacit

Which combination describes the appraisal target given above?

- A. A and C
- B. A and D
- C. B and C
- D. B and D

Answer: D

QUESTION 3

A business analyst has collected the following legal requirement in support of a project seeking to improve the services provided by a children's charity:

The system must record all the details of the children and young people we interact with.

The project is in the early phases of requirements elicitation. At this stage, the business analyst is trying to ensure that they have captured the broad requirements.

Which style of requirements document is the business analyst constructing, and what additional (essential) attribute will they need to record?

- A. Requirements catalogue; owner
- B. Requirements catalogue; requirement ID
- C. Requirements list; business area
- D. Requirements list; source

Answer: B

QUESTION 4

A business analyst is allocating elicited requirements to an appropriate category in a requirements catalogue. Here are five of the captured requirements:

- (A) A sales person must be able to confirm a sales order.
- (B) Only customers with a 'normal' status should be permitted to place orders.
- (C) The order management system should hold the data for 'barred' customers for five years.
- (D) A stock picker must be able to mark an order as 'picked'
- (E) The order management team should be able to view sales orders by time range and status.

Which of these requirements will be classified as functional requirements in the requirements catalogue?

- A. A, B and C
- B. A, D and E
- C. B, C and D
- D. C, D and E

Answer: A

QUESTION 5

An international travel operator has a customer services department responsible for investigating complaints made by holidaymakers. The department has five members of staff based in its head office.

A business analyst is working on a project to replace the existing holiday management system and has compiled the following requirements from a range of elicitation activities:

1. The solution should be fully accessible in the English, French and German languages.
2. Users should be able to retrieve holiday details by booking reference number.
3. Holiday providers shall be able to add the details, date and prices of their tours directly onto the system.
4. The solution will be able to support up to 2000 concurrent active users.
5. The solution will be restorable from back-up within 4 hours.
6. The solution should be able to retrieve holiday details within 10 seconds.

Which of the following represents the correct categorization of the requirements?

- A. 2x Functional requirement
2x Non-functional requirement
1x General requirement
1x Technical requirement
- B. 2x Functional requirement
2x Non-Functional requirement
2x General requirement
- C. 2x Functional requirement
3x Non Functional requirement
1x General requirement
- D. 3x Functional requirement
2x Non-functional requirement
1x General requirement

Answer: B

QUESTION 6

An inexperienced business analyst has been asked to conduct scenario analysis. The notes he made about the topic during his training course are rather disorganized, with correct and incorrect assumptions grouped together.

Which of the following notes he made about scenario analysis is incorrect?

- A. A workshop discovery technique
- B. Can form the basis of test scripts
- C. Explicitly considers exception situations
- D. Helps to capture tacit knowledge

Answer: B

QUESTION 7

Spicer, an herbs and spices company, is building a new website to grow its business online. A meeting is taking place to prioritize the requirements for inclusion in the first release of the website, which will take place in July. The second release of the website is planned for September.

Miranda, the company buyer is the owner for a requirement that states: 'The system shall provide screens for adding new products'. Miranda informs the meeting that new products are added to the system every three months and that she needs this functionality to be in place before the system goes live. In her view, it is a mandatory requirement.

Peter, who is developing the system, has stated that he can do a one-off upload of all the products into the database ready for launch in July, meaning that the website can initially go live without the 'add new product' functionality.

What priority is Miranda's requirement for the July release?

- A. Could have
- B. Must have

- C. Should have
- D. Want to have

Answer: B

QUESTION 8

At Tiny Toys Ltd, business analyst Sophie has been employed to investigate and improve the invoicing process. To help her understand the data required in the system, she intends to request and review a sample of completed invoices.

What elicitation technique will she be using?

- A. Activity sampling
- B. Document analysis
- C. Observation
- D. Special purpose records

Answer: B

QUESTION 9

Make Me A Star Productions runs an annual talent competition for aspiring amateur singers.

Four business rules have been identified:

- 1) A contestant is allowed to sing 1 or 2 songs in a performance.
- 2) An audition may be attended by up to 50 contestants.
- 3) A contestant is always given an audition.
- 4) A song can only be used in one performance.

Which of these business rule(s) can be found to be correctly represented in the class diagram?

- A. 1 only
- B. 1 and 2
- C. 2, 3 and 4
- D. 3 and 4

Answer: D

QUESTION 10

Poppy Pet Care Kennels offers short-term accommodation for dogs whilst their owners are on holiday. The managing director of the company has initiated a project to create a new website that will allow owners to view kennel availability, book kennel accommodation and allow them to monitor their dogs whilst they are away, via a webcam.

The system will also allow kennel assistants to plan the dogs' feeding times and schedule kennel maintenance.

Customers will be able to leave feedback on the website, which will be reviewed by the quality manager who may respond to comments made by the customer.

The following are potential actors:

- (A) Poppy Pet Care Kennels
- (B) Kennel assistants
- (C) The managing director
- (D) Customers
- (E) Quality manager

Which of these would be drawn as actors on the use case diagram?

- A. A, B and C
- B. A, D and E
- C. B, C and E
- D. B, D and E

Answer: C

QUESTION 11

A business analyst is in the process of validating a set of requirements produced for a new business initiative and the following needs agreement:

That the requirements...

- 1) Are within the scope of the project.
- 2) Can be verified when they have been implemented.
- 3) Express business needs clearly and correctly.

Who is responsible for this agreement?

- A. Developers, business owners, business analyst.
- B. Developers, testers, business sponsor.
- C. Testers, business owners, business analyst.
- D. Testers, business owners, business sponsor.

Answer: A

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