

Exam Code: GE0-703

Exam Name: GCP7 - System Consultant Voice Platform

Vendor: Genesys

Version: DEMO

Part: A

1: When using URL Scan, the location of <Application_Name>.xml is _____.

- A.<EMPS Install Directory>\CN\EMPS\Web\data
- B.<EMPS Install Dir>\CN\openldap\data\genesys
- C.<EMPS Install Dir>\CN\web\did_url_mappings\0200
- D.<EMPS Install Directory>\CN_EMPS\Web\Applications\0200

Correct Answers: C

2: In a Behind the Switch configuration, the VCS carries out instructions from _____.

- A.IVR Server only, in the form of IVR ServerXML
- B.T-Server only, in the form of TLib Events
- C.Web Server, in the form of VoiceXML
- D.IVR Server client, in the form of XML

Correct Answers: C

3: With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A.IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B.IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C.a T-Server configuration is not required
- D.IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

Correct Answers: B

4: When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

- A.In-Front or Behind-the-Switch mode of operation
- B.SNMP tools for monitoring network
- C.expected call volume
- D.operating system of the web servers

Correct Answers: C

5: Which of the following MRCP speech vendors does GVP support?

- A.IBM Websphere Voice Server (WVS)
- B.Asterisk
- C.Microsoft
- D.Linux

Correct Answers: A

6: The process on the VCS/IPCS that starts the other component processes is the _____.

- A.Page Collector
- B.IVR Server Client
- C.Call Flow Assistant

D.WatchDog

Correct Answers: D

7: In a single-tenant configuration, all IVR Profiles must be created under the default customer name _____.

A.GVPOwner

B.Admin

C.Genesys

D.NSP

Correct Answers: B

8: Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

A.Dialogic software

B.IVR Server

C.SIP Switch

D.Voice Application Reporter

Correct Answers: A

9: Refer to the PopGateway log entry. What event has occurred?

```
[2005/04/28 19:57:45.984] FBC VxmlUtil.cpp:3481 C=12:L=1:U=321 VXML  
Error: event(error), message(Application that is not provisioned to use  
ASR is trying to access ASR resource), element(Leaf_Document->vxml-  
>form1->field1->prompt1 @ http://10.10.9.10/PROMPT1%2Easp), current url  
(http://10.10.9.10/PROMPT1%2Easp)
```

A.The configured IVR Profile was provisioned with ASR Enabled in EMPS.

B.The configured IVR Profile was not provisioned with ASR Enabled in EMPS.

C.The configured IVR Profile was provisioned with TTS Enabled in EMPS.

D.The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

Correct Answers: B

10: Which protocol is used between IVR Server and IVR Server Client ?

A.IVR XML

B.IVR VXML

C.Tlib

Correct Answers: A

11: What type of request does the Media Gateway send to GVP's SIP Session Manager?

A.INVITE

B.ACK

C.MRCP

D.T-Events

Correct Answers: A

12: How many steps are necessary to add a new ivr profile in EMPS?

- A. One step: Click Add New IVR Profile. You can provision on the same screen.
- B. One step: Use the Bulk Provisioning Tool (BPT) to generate the IVR Profile.
- C. Two steps: Click Add New IVR Profile and then provision the IVR Profile.
- D. Three steps: Click Add New IVR Profile, then provision it, and then click on Deploy.

Correct Answers: C

13: Which version of the VoiceXML Specification does GVP version 7.5 support?

- A. VoiceXML 1.0
- B. VoiceXML 1.1
- C. VoiceXML 2.0
- D. VoiceXML 3.0

Correct Answers: C

14: When using the Sun One Directory Server as the LDAP database to store the configuration for GVP, the user name that is required is _____.

- A. cn=Manager
- B. GVPOwner
- C. cn=Directory Manager
- D. admin

Correct Answers: C

15: The IVR Server Client communicates with the IVR Server via _____.

- A. http
- B. IVR Server XML
- C. Telera XML
- D. VoiceXML

Correct Answers: B