Vendor: Pegasystems

Exam Code: PEGAPCSA84V1

Exam Name: Pega Certified System Architect (PCSA) 84V1

Version: DEMO

QUESTION 1
Which two of the following use cases do you implement by using one or more calculated fields?
(Choose Two)

A. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
B. An accountant wants to list the largest order for the last month, for each customer account.
C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Answer: AC

QUESTION 2
Based on security factors, which two options are considered strong passwords? (Choose Two)

A. 1Lik3Chocolate&StrawberryIcecre@m
B. Pe6@5yst3m$
C. d8073&gxn*,.ki;vnhdf($h8un
D. bluedoor

Answer: BC

QUESTION 3
A home loan application requires approvals from the Legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager.

How do you configure this requirement?

A. Create an approval process for each manager in parallel.
B. Apply business logic to route a single assignment in the correct order.
C. Create an approval step with cascading approval.
D. Route an assignment to a work queue where both roles have access.

Answer: C

QUESTION 4
Which configuration informs a user by email when an assignment is added to the user's worklist?

A. Configure the case type to send assignment notifications to assigned users.
B. Add a Send Email step to the process after the assignment to notify the assigned user.
C. Configure a service level to send a notification to the assigned user.
D. Add a Send Notification step to the process after the assignment to notify the assigned user.

Answer: A

QUESTION 5
Hospital staff members enter appointment details including relevant patient information,

diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

A. Add a Create PDF automation that references the Patient visit summary view.
B. Add a Send Email step and enable the option to include attachments.
C. Add a Send Email step and compose the message to reference the relevant properties.
D. Enable email notifications on the case type.

Answer: AC

QUESTION 6
A requirement states: When a customer applies for a credit card, a credit check must be completed in order for the credit card to be approved.
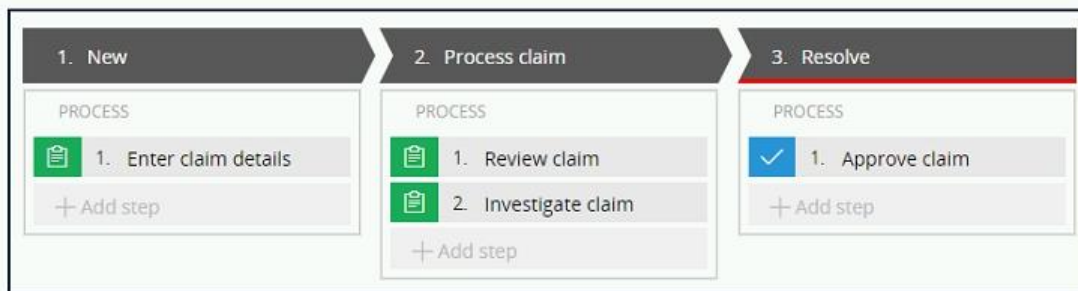
Select the case type relationship that satisfies the requirement.

A. Make credit card request a child case of credit check.
B. Make credit check a spin-off case of credit card request.
C. Make credit check a child case of credit card request.
D. Make both loan request and credit check top cases.

Answer: B

QUESTION 7
An insurance claim case type is defined as follows:

If the Review claim step is configured to set the status to Pending-Investigation, when is the status of the case set to Pending-Investigation?

A. When Investigate claim step completes
B. When the Process claim stage starts
C. When the Review claim step completes
D. When the Review claim step starts

Answer: B

QUESTION 8

Drag and Drop Question

Select each Use Case on the left and drag it to the appropriate Router on the right.

Use Case

| The team manager must approve all expense reports. |
| An agent who speaks French must work on the case if the customer indicates that their preferred language is French. |
| Accounts Receivable must audit incoming billing requests. |
| The same customer must complete the next data collection form. |

Answer Area

Use Case	Routing configuration
	Route to a specific user.
	Route to a work queue.
	Route based on business logic.
	Route to the current user.

Answer:

Use Case

Answer Area

Use Case	Routing configuration
An agent who speaks French must work on the case if the customer indicates that their preferred language is French.	e to a specific user.
The same customer must complete the next data collection form.	e to a work queue.
Accounts Receivable must audit incoming billing requests.	e based on business logic.
The team manager must approve all expense reports.	e to the current user.

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