Exam Code: ec0-232

Exam Name: e-commerce architect

Vendor: EC-Council

Version: DEMO

Part: A

- 1: What does the term "banner blindness" refer to?
- A.The growing trend of adding interactivity to banner advertisements to increase their visibility.
- B.The anonymous tracking of banner impressions and browsing behaviors across multiple sites.
- C.The refusal of companies to acknowledge banner advertising as a valuable advertising medium.
- D.The growing trend of visitors completely ignoring banner advertisements.

Correct Answers: D

- 2: Which of the following methods would not be as effective (defined as users/dollar) for a vertical B2B site?
- A.Television advertisements
- B.Individual contact
- C.Trade journals
- D.Affiliation services
- Correct Answers: A
- 3: Among the usages and advantages of the Internet for business use are:
- A.Marketing and selling products and services.
- B.Promoting a paper-free environment.
- C.Efficiency and unequaled cost-effectiveness.
- D.All of the above.

Correct Answers: D

- 4: Which of the following is the most serious strategic threat to traditional travel agents?
- A.Low prices
- B.Intelligent software agents
- C.Automated Services
- D.24 hour service

Correct Answers: A

- 5: Ethics is:
- A.Justice, equity, honesty, trustworthiness, and fairness.
- B.A subjective feeling of being innately right.
- C.An important issue in e-commerce.
- D.Being self centered.

Correct Answers: A

- 6: Company Abacusboss.com sells a variety of products on its Web site to the highest bidder. What type of business model are they using?
- A.Affiliate Marketing
- **B.Online Auction**
- C.Supply Chain improver
- D.Name your price

Correct Answers: B

- 7: Which of the following is an example of edutainment?
- A.Combining a popular video game with geographic information.
- B.Combining a popular movie with a video game.
- C.Basing a learning game on the theme of a popular movie.
- D.Basing a learning game on the theme of a popular video game.

Correct Answers: A

- 8: What is a benefit of Frequently Asked Questions (FAQ)?
- A.Allows the customer to quickly find answers to questions.
- B.The answers can change dynamically based on the questions.
- C.The merchant is able to avoid questions by answering common ones up front.
- D.The merchant is able to answer questions at a lower cost.

Correct Answers: A

- 9: Which of the following is not an electronic activity in government?
- A.Government-to-school transactions
- B.Government-to-government transactions
- C.Government-to-business transactions
- D.Government-to-citizen transactions

Correct Answers: A

- 10: What are the four steps of developing and managing an e-infrastructure?
- A.1. Electronic Commerce strategy formulation
- 2. Application design
- 3. Building or buying the application
- 4. Hosting/operating and maintaining the Electronic Commerce.
- B.1. Electronic Commerce strategy formulation
- 2. Building or buying the application
- 3. Hosting/operating and maintaining the Electronic Commerce.
- C.1. Electronic Commerce strategy formulation
- 2. Building or buying the application
- 3. Hosting the Electronic Commerce.
- D.1. Electronic Commerce strategy formulation
- 2. Application design
- 3. Building or buying the application
- 4. Hosting the Electronic Commerce.

Correct Answers: A

- 11: You're designing an E-Commerce Web site that sells to consumers. You need a unique identifier to assign to each visitor, so their activities can be tracked. Based on the above scenario, which one of the following choices is a secure and reliable way doing this?
- A.Keep their IP Address in the Web Server's memory.

B.Put their email address in a cookie.

C.Store their IP Address in a Database.

D.Give them a cookie with a Unique ID, then store it in a database.

Correct Answers: D

12: Which of the following is a tangible benefit of SCM software integration?

A.IT cost reduction

B.Information visibility

C.Standardization

D.Customer responsiveness

Correct Answers: A

13: An employee is using the company's computers to do personal work. What type of ethical issue is involved?

A.Privacy

B.Accuracy

C.Property

D.Accessibility

Correct Answers: C

14: Brett's company is beginning an Electronic Commerce effort because his competitors are beginning to be successful at it. Which approach is Brett using to make his decision?

A.Problem-driven

B.Technology-driven

C.Market-driven

D.Fear-driven

Correct Answers: C

15: Measuring your customer's ease of learning and interacting with your site is a measure of:

A.Pageviews

B.Latency

C.Hits

D.Usability

Correct Answers: C