Vendor: Salesforce

Exam Code: Salesforce-Certified-Advanced-Administrator

Exam Name: Salesforce Certified Advanced Administrator

Version: DEMO

QUESTION 1
A developer is getting errors for Production deployment. The test deployment in the Full sandbox, which included a local test run, was successful. The Full sandbox was last refreshed 2 weeks ago. Where should the administrator check to see what was recently changed?

A. Salesforce Optimizer
B. Dev Console
C. Field History
D. Setup Audit Trail

Answer: D

QUESTION 2
The administrator at Cloud Kicks built a flow in a sandbox. After testing and validating the flow, the administrator plant to promote the flow to the production environment with a change set. Which three considerations should the administrator be aware of when moving flows with a change sat? Choose 3 answers

A. Flows deployed are inactive and need to be manually activated.
B. Flow allows only one version of the flow when deployed with a change sat.
C. Deploying or redeploying a flow with change sets creates a version of the flow in the destination org.
D. All flow dependencies are automatically added to the change set.
E. Flows ere automatically activated upon deployment.

Answer: ABC

QUESTION 3
An administrator has created a flow that sends platform events whenever an opportunity is updated. An Apex developer has been tasked to write code that listens for these events. When reviewing the debug logs for a user, the developer can see that the flow ran, but the debug Information is missing. What should the administrator recommend to assist with debugging?

A. Select the Debug Enabled checkbox on platform events,
B. Platform events are unavailable for debugging.
C. Set a debug log on the Automated Process entity.
D. Search the AppExchange to And a tool that assists with debugging.

Answer: C

QUESTION 4
An administrator at Cloud kicks recently built a screen flow in a sandbox that creates a case and follow-up task. When the flow runs in the sandbox, it works just as expected.
When tested in production, the flow errors when creating the records? Choose 2 answers

A. Change the user experiencing the issue to the System Administrator profile.
B. Open the flow In Debug mode and Run the Flow as another user.
C. Change the Default Case Creator to the user's manager.
D. Log in as another user and run the flow.

Answer: BD

QUESTION 5
Cloud Kicks (CK) has e sneaker maintenance plan that It Includes with all orders for Its new line of Bluetooth-enabled custom sneakers. The sneaker maintenance plan gives each customer 6 months of phone support in case they have Issues with their new sneakers. The administrator at CK is having a hard time keeping up with the work associated with managing the maintenance plan. What should the administrator do to help manage the plan?

A. Use Flow to automatically create and assign entitlements.
B. Create a support process for the maintenance plan.
C. Ensure milestones are in place for the maintenance plan.
D. Set up and configure entitlement templates.

Answer: D

QUESTION 6
Select power users want the ability to make configuration changes to a specific custom object. What tool should the administrator assign to the power users to enable this?

A. View Setup and Configuration
B. Delegated Administration
C. Sharing Rule
D. Modify All Data

Answer: B

QUESTION 7
Cloud Kicks has a very large knowledge base in Salesforce, Service reps are having a hard the finding the most reviewing articles because there are too many search results. What should the administrator do to help service reps quickly narrow down the number of articles?

A. Implement and configure Data Categories.
B. Delete and remove old Knowledge articles.
C. Update Knowledge to auto-search the case's subject.
D. Activate and configure Einstein Search.

Answer: A

QUESTION 8
An administrator is receiving cases that users are getting logged out of Salesforce without notice. What should the administrator do to address this issue?

A. Deselect disable session timeout warning popup.
B. Select force logout on session timeout.
C. Remove the session timeout settings.
D. Enable Remember me until logout.

Answer: A

QUESTION 9
The sale VP notices several sales reps generating a contract too early in the sales stage. The help correct this Behavior, the has requested the Create Contract button only be available when the opportunity reach... negotiation stage.
How should the administrator meet this requirement?

A. Create a validation rule.
B. Configure dynamic action.
C. Create a custom permission.
D. Modify page layout.

Answer: B

QUESTION 10
A user at Cloud Kicks has informed the administrator that they are unable to log in to Salesforce via multi-factor authentication.
Which two area should the administrator review to understand potential root causes? Choose 2 answers

A. Identity Verification History
B. Login History
C. Debug Logs
D. Setup Audit Trail

Answer: AB

QUESTION 11
Northern Trail Outfitters (NTO) wants to start using Salesforce for its HR recruiting process. NTO needs to ensure that every application is linked to both a job posting and an applicants can apply for more one job posting, and each job posting can have more than one application.
How should an administrator configure the objects?

A. Make Job Application as a junction object with a master-detail relationship to Applications and a lookup relationship to Job Posting.
B. Create Application as a junction object with a master- detail relations to Job Postings and a lookup relationship to Job Applications.
C. Add applicants as a junction object with master-detail relationship to both Posting and Job Applications.
D. Configure Job Application as a Junction object with master-detail relationship to both Application and Job Postings.

Answer: D

QUESTION 12
When should an administrator apply a permission set to a user or group of users versus configuring the user's profile with the necessary access?

A. When a user is part of a team with an assigned profile that covers the majority of their needs but requires just a little less access than the rest of their team.
B. When a user is part of a team with an assigned profile that covers the majority of their needs but requires more access than the rest of their team.
C. When an organization's sharing model is too broad and they need to restrict access beyond what their sharing model and existing profiles provide.
D. When an organization has opted out of using the standard profiles and created custom profiles.

Answer: B

QUESTION 13
Cloud Kicks has two record-triggered flows on the same object. One flow creates a child record when criteria are met. The second record-triggered flow is based on criteria to check if the child record exists and updates a field. The field on the child record that needs to be updated Is still null after the second record trigger.
What should the administrator do to resolve this issue?

A. Make a new record-triggered flow on the child object to update the field on the parent record.
B. Have the record-triggered flows fire on create or edit to update the field.
C. Combine the two flows into one with checks to see which part of the flow needs to be run.
D. flows into schedule flows and have them update the field.

Answer: C

QUESTION 14
Cloud Kicks has updated several profiles and created a new app in the sandbox. After testing, everything is working as expected.
Which two options should the administrator use to migrate these changes to production from the sandbox? Choose 2 answers

A. Package deployment
B. Change Data Capture
C. Outbound Change Set
D. Inbound Change Set

Answer: AC

QUESTION 15
Cloud Kicks has created a new flow that deletes records. What should the administrator consider when testing the flow?

A. Flows with delete elements cannot be debugged by the Flow debugged tool.
B. Even if the flow is inactive, debugging the flow will delete the test record.
C. Record deleted by Flow when debugging are hard deleted.
D. Flow with delete elements need to ne inactivate to ensure that the test record is not actually deleted.

Answer: B

QUESTION 16
An administrator is asked to create a report to calculate the year-over--year changed in the dollar amount of a company's opportunities.
What reporting tool should be used to complete this request?

A. A row-level formula to compare amounts grouped by year.
B. A joined report with two report blocks for each year
C. A custom summary formula with PARENTGROUPVAL function
D. A custom summary formula with the PREVGROUPVAL function.

Answer: D

QUESTION 17
The administrator at Cloud Kicks made new fields and page layout adjustments based on new requirements from the service teem. The changes have been built In a sandbox and are ready to be deployed Into production.
Whet should en administrator do before deploying the change set in production?

A. Request a new sandbox based on the sandbox where the changes were made.
B. Make a new sandbox based on production to restore changes from.
C. Push the change set to another sandbox to restore from.
D. Create the fields and update the page layouts In production.

Answer: B

QUESTION 18
users at Northern Trail Outfitters have a lot of fields on their new account records because they track their accounts and competitors on the Account object. For accounts created for customers, they need access to different fields than the accounts used to track competitors. For partner accounts, they need different values in the Industry field.
What should the administrator use to resolve the issues?

A. Business Processes
B. Required Fields
C. Flow Builder
D. Record Types

Answer: D

QUESTION 19
At Cloud Kicks, the Sales team uses a specific dashboard to see how they are doing daily. The team has asked the administrator for an easier way to see this dashboard.
What should the administrator recommend?

A. Add the dashboard to the Sales team's home page.
B. Create a custom app with a dashboard.
C. Email the dashboard to the Sales Team every morning.
D. Update the Sales team's app with a new dashboard.

Answer: A

QUESTION 20
Users at AW Computing use a custom object to manage order*. All profiles share a single page layout. Customer Service and Sales users express frustration overseeing actions that-do not always apply to their situation on the page layout.
What should an administrator recommend?

A. Use Dynamic Actions and conditional visibility to show the appropriate actions to the applicable users.
B. Create separate record types for the Customer Service and Sales users' records.
C. Configure two separate permission sets and assign the appropriate permissions to each user.
D. Make two separate Lightning record pages and assign them to the applicable profiles.

Answer: A

QUESTION 21
AW Computing has a 4-hour SLA in its support guarantee. The company recently received feed that customers art reporting long wait times before an agent responds to a new case after it has been submitted.
How should an administrator ensure cases are properly prioritized?

A. Auto-Response Rules
B. Escalation Rules
C. Assignment Rules
D. Workflow Rules

Answer: C

QUESTION 22
A user started to work remotely. They are having an Issue logging in.
What could be the issue?

A. The login session has expired for this user.
B. They are signing in from a mobile device.
C. The time zone for the profile is outside of login hours.
D. The user Is not In the IP range for their profile.

Answer: D

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