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QUESTION 1

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

Answer: A

Explanation:

Opportunities are positive risks (also known as opportunities) that can have a beneficial impact on the project. When opportunities emerge, the project manager should take advantage of them by exploiting them. Exploitation involves changing a project management plan in order to enhance the probability of achieving the opportunities. For example, a project manager could assign more resources, speed up a process, or take other proactive measures to exploit the opportunity and maximize the benefits.

QUESTION 2

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.
- D. Develop a rollback plan.

Answer: D

Explanation:

The project manager should develop a rollback plan next after determining the appropriate maintenance window in the operational infrastructure change process. A rollback plan is a contingency plan that describes how to revert to the previous state of the system or infrastructure in case of a failure or disruption during the change implementation. A rollback plan can help to minimize the impact and risk of the change and ensure business continuity and stability.

QUESTION 3

Which of the following would be the NEXT document a project manager should update once the need to procure goods and/or services is identified?

- A. Memorandum of understanding
- B. Request for information
- C. Statement of work
- D. Non-disclosure agreement

Answer: C

Explanation:

Once the need to procure goods and/or services is identified, the next document a project manager should update is the Statement of Work (SOW). The SOW is a formal document that defines the project's specific deliverables, requirements, and timeline, and it serves as a guide for the supplier or vendor during the procurement process. The SOW helps to establish a clear understanding between the project team and the supplier/vendor regarding the scope and expectations of the goods/services to be procured.

QUESTION 4

A project sponsor asked the PM to provide a summary of the current financial status. The PM uses the following burn up chart for the analysis:



Based on the chart, which of the following is the current status of the project?

- A. Behind schedule and over budget
- B. Behind schedule and under budget
- C. Ahead of schedule and over budget
- D. Ahead of schedule and under budget

Answer: A

Explanation:

With a Burnup chart, if the target line ("planned") is above the "actual" or "realized" line, then it is not meeting the goal (this is the case for the scope here. The "Actual cost" is above the "Planned cost" which means they are spending more than they planned (over budget).

QUESTION 5

During the project initiation phase, a project team has been identified. Which of the following is the NEXT step for the project manager?

- A. Determine budget constraints.
- B. Validate the business case.
- C. Update the project charter.
- D. Create a project schedule.

Answer: C

Explanation:

Update the project charter. Updating the project charter would be the next step for the project manager after identifying the project team during the project initiation phase. A project charter is a document that formally authorizes a project and defines its purpose, scope, objectives, deliverables, milestones, roles and responsibilities, assumptions, constraints, risks, budget, and timeline. A project charter can help to align the expectations and interests of all stakeholders involved in a project and provide direction and guidance for planning and executing the project.

QUESTION 6

An institution wants to implement software solutions to help manage the internal flow for formally responding in writing to citizens' complaints. Which of the following solutions would be BEST?

- A. Enterprise resource planning and end user applications
- B. Electronic document and record management systems
- C. Customer relationship management and databases
- D. Content management and financial systems

Answer: B

Explanation:

An electronic document and record management system (EDRMS) is a software solution that helps organizations to store, manage, and share electronic documents and records. EDRMS can help organizations to improve their efficiency, productivity, and compliance.

QUESTION 7

A system was implemented, and testing was successfully completed. Which of the following should the project manager do NEXT?

- A. Validate against the scope statement and ask for sign-off.
- B. Run a control chart to ensure the quality of the deliverables.
- C. Review the risk register and close up residual risks.
- D. Start the training and handoff for the operations team.

Answer: D

Explanation:

The risk register should be reviewed and residual risks should be closed up, but this is not the next step after the system has been implemented and testing has been successfully completed. The next step is to train the operations team on how to use the system and hand off the system to them. Once the operations team has been trained and the system has been handed off, then the project manager can review the risk register and close up residual risks.

QUESTION 8

Which of the following is a test that is done on an existing system to ensure the previous functionality still works after a change has been made?

- A. Smoke testing
- B. Regression testing
- C. Unit testing
- D. User acceptance testing

Answer: B

Explanation:

Regression Testing definition: The process of testing an application after changes are made to

see if the changes triggered problems in older areas of code.
A regression test confirms that the code change did not affect any existing functionality.

QUESTION 9

Which of the following BEST describes a subject matter expert who is solicited for input during the development of a product?

- A. Sponsor
- B. Coordinator
- C. Stakeholder
- D. Assistant

Answer: B

Explanation:

The Project Coordinator is the individual who supports the project manager and provides cross-functional coordination between the functional managers.
The project coordinator might also provide administrative support and documentation assistance, time and resource scheduling, and quality checking.

QUESTION 10

When a project milestone is completed, which of the following activities ensures the quality of the deliverables at that point in the project?

- A. Gate review
- B. Lessons learned
- C. Audit
- D. Baseline review

Answer: A

Explanation:

A Gate Review is a checkpoint review of project deliverables and performance at the end of each phase or subphase of a project at which point a management review or sign-off may be required. This is also known as a governance gate review.

QUESTION 11

Following a successful release, a project manager sent a survey to all stakeholders to gain an understanding of opportunity areas for the team. Which of the following can use the survey results as an input?

- A. Daily stand-up
- B. Project momentum
- C. Performance feedback
- D. Meeting minutes

Answer: C

Explanation:

The survey is intended to gather feedback and insights from stakeholders about the project's successes, shortcomings, and potential areas for improvement. This feedback can be used to inform performance feedback for individual team members and help the project team identify areas where they can improve their processes or approaches.

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