



Vendor: ISEB

Exam Code: BH0-005

Exam Name: ISEB Certificate in Software Asset
Management Essentials

Version: DEMO

QUESTION 1

For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

- A. DSL
- B. CMDB
- C. OLA.
- D. KEDB.

Answer: C

QUESTION 2

Which of these elements is part of the preparation stage of implementation?

- A. Identifying and assessing software risks and creating a risk register
- B. Occasionally completing surprise or ad hoc reviews and audits
- C. Highlighting any problems and raising the profile of continued non-conformance
- D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Answer: A

QUESTION 3

Which of the following BEST describes the objective of the Core Asset Management processes?

- A. To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software
- B. To manage all software assets and their licenses.
- C. To manage all software and hardware assets
- D. To identify and maintain information about all software assets throughout their lifecycle.

Answer: A

QUESTION 4

There is a need to reduce the number of SAM reports produced. Which of the following is the LEAST necessary?

- A. The number of software related calls to the Service Desk
- B. The cost of a sitelicense for existing software
- C. The number of deployed licenses for each item of software
- D. The number of new software licenses required.

Answer: A

QUESTION 5

What method of metering would be BEST suited to a concurrent license based application?

- A. Active
- B. Selective
- C. Non-selective.

D. Passive.

Answer: A

QUESTION 6

Which of these elements is part of the taying there stage of implementation?

- A. Occasionally completing surprise or ad hoc reviews and audits
- B. Continuously emphasise the importance of the SAM process to all ICT and business personnel
- C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend
- D. Selecting, testing and deploying new or updated SAM tools.

Answer: B

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