Vendor: Apple

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QUESTION 1
Which feature allows IT administrators to remotely wipe a device?

A. Activation Lock
B. Find My
C. MDM
D. iCloud

Answer: C
Explanation:
Mobile Device Management (MDM) provides IT administrators with the capability to remotely wipe a device, either fully (factory reset) or selectively (removing managed data), via commands sent over APNs. This is a core MDM feature for security and compliance.

QUESTION 2
Which feature prevents a wiped device from being reactivated without authorization?

A. Activation Lock
B. Find My
C. MDM
D. iCloud

Answer: A
Explanation:
Activation Lock is a security feature tied to a user's Apple ID or Managed Apple ID that prevents a wiped device from being reactivated without the original credentials or organizational authorization (via MDM or ABM/ASM). It's automatically enabled when Find My is active on a device with an Apple ID.

QUESTION 3
What's required to unenroll a device from an MDM solution?

A. An administrator's approval
B. The device's passcode
C. User acceptance
D. A wipe command

Answer: A
Explanation:
To unenroll a device from an MDM solution, an administrator's approval is typically required, especially for supervised or organization-owned devices. This involves removing the MDM profile from the device via the MDM server, which may also require removing the device from Apple Business Manager or Apple School Manager if enrolled via ADE.

QUESTION 4
Which type of device can use Shared iPad?

A. iPad with iPadOS 13.4 or later
B. iPhone with iOS 13 or later
C. Mac with macOS Catalina or later

D. Apple Watch with watchOS 6 or later

Answer: A
Explanation:
Shared iPad is a feature introduced for educational and business environments, allowing multiple users to share an iPad with separate user sessions, each tied to a Managed Apple ID. It requires iPadOS 13.4 or later and is supported only on compatible iPad models (e.g., iPad Pro, iPad Air 2 or later).

QUESTION 5
What's required to set up Shared iPad?

A. An MDM solution
B. Apple Configurator
C. User Enrollment
D. A VPN configuration

Answer: A
Explanation:
Setting up Shared iPad requires an MDM solution to configure the feature, assign Managed Apple IDs, and manage user sessions. The MDM applies a configuration profile specifying Shared iPad settings (e.g., temporary session mode or user-specific logins) and integrates with Apple School Manager or Apple Business Manager.

QUESTION 6
Which feature allows IT administrators to restrict apps on a device?

A. Activation Lock
B. Configuration profiles
C. Find My
D. iCloud

Answer: B
Explanation:
Configuration profiles, deployed via MDM or manually, allow IT administrators to restrict apps on a device by setting policies such as blocking the App Store, preventing app removal, or allowing only specific apps (e.g., via an allow list).

QUESTION 7
What's the benefit of supervising a device?

A. Allows personalization
B. Enables additional restrictions
C. Separates personal and managed data
D. Simplifies enrollment

Answer: B
Explanation:
Supervising a device, typically done via Apple Configurator or ADE, enables additional restrictions and management capabilities not available on unsupervised devices. Examples include blocking app installation, enforcing single-app mode, or preventing profile removal,

enhancing organizational control.

QUESTION 8
Which type of enrollment requires a Managed Apple ID?

A. Automated Device Enrollment
B. Device Enrollment
C. User Enrollment

Answer: C
Explanation:
User Enrollment, designed for BYOD, requires a Managed Apple ID to separate personal and managed data on the device. The Managed Apple ID authenticates the user for organizational policies while preserving personal privacy.

QUESTION 9
Which feature in macOS allows IT administrators to manage software updates?

A. Apple Configurator
B. MDM
C. System Preferences
D. Terminal

Answer: B
Explanation:
Mobile Device Management (MDM) solutions provide IT administrators with the ability to manage software updates on macOS devices remotely. Through MDM, administrators can defer updates, enforce specific versions, or schedule installations, ensuring compliance and security across an organization's fleet.

QUESTION 10
What's required to deploy custom apps to devices?

A. An Apple Developer account
B. Managed Distribution
C. User acceptance
D. A VPN configuration

Answer: A
Explanation:
To deploy custom apps (e.g., in-house apps developed for an organization), an Apple Developer account is required to create and sign the app using an Enterprise Developer Program or standard Developer Program account. Once signed, the app can be distributed via MDM using Managed Distribution, but the account is the prerequisite for app creation.

QUESTION 11
Which type of app can be distributed through Apple Business Manager?

A. Custom apps
B. Free apps

C. Purchased apps
D. All of the above

Answer: D
Explanation:
Apple Business Manager (ABM) supports the distribution of multiple app types via Managed Distribution: custom apps (developed in-house), free apps (from the App Store), and purchased apps (bought through ABM's Apps and Books section). This flexibility allows organizations to manage all app needs within ABM, assigning them to users or devices via MDM.

QUESTION 12
What's the benefit of using Managed Distribution?

A. Allows personalization
B. Enables app license management
C. Separates personal and managed data
D. Simplifies enrollment

Answer: B
Explanation:
Managed Distribution, available through Apple Business Manager or Apple School Manager, enables app license management by allowing organizations to purchase, assign, and revoke app licenses centrally. This ensures efficient use of licenses, reassignment as needed, and compliance with licensing terms.

QUESTION 13
Which feature allows IT administrators to manage iCloud settings on a device?

A. Configuration profiles
B. Find My
C. iCloud Backup
D. MDM

Answer: A
Explanation:
Configuration profiles allow IT administrators to manage iCloud settings on a device, such as enabling/disabling iCloud Drive, restricting backups, or limiting document sync. These profiles are deployed via MDM or manually, providing granular control over iCloud features.

QUESTION 14
What's required to use Lost Mode on a device?

A. An MDM solution
B. Find My enabled
C. iCloud enabled
D. A passcode

Answer: A
Explanation:
Lost Mode is an MDM feature that allows administrators to lock a supervised device remotely, display a custom message, and track its location (if enabled). It requires an MDM solution to

issue the command via APNs, and the device must be supervised.

QUESTION 15
Which type of device supports content caching?

A. iPad with iPadOS 13 or later
B. iPhone with iOS 13 or later
C. Mac with macOS 10.13 or later
D. Apple Watch with watchOS 6 or later

Answer: C
Explanation:
Content caching is a feature supported on Mac computers running macOS 10.13 (High Sierra) or later, allowing them to cache software updates, apps, and iCloud content for other Apple devices on the network, reducing bandwidth usage.

QUESTION 16
What's the benefit of using content caching?

A. Enhances device security
B. Improves network performance
C. Separates personal and managed data
D. Simplifies enrollment

Answer: B
Explanation:
Content caching on a Mac improves network performance by storing frequently accessed content (e.g., app updates, iCloud data) locally, reducing internet bandwidth usage and speeding up downloads for connected devices.

QUESTION 17
Which feature allows IT administrators to manage Wi-Fi settings on a device?

A. Configuration profiles
B. Find My
C. iCloud
D. MDM

Answer: A
Explanation:
Configuration profiles enable IT administrators to manage Wi-Fi settings on a device, such as preconfiguring network SSIDs, passwords, and security protocols (e.g., WPA2 Enterprise). These profiles are deployed via MDM or manually, ensuring devices connect to approved networks.

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