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QUESTION 1

Which of the following stakeholders is responsible for creating or updating EGIT objectives following the completion of the first iteration of an EGIT program implementation life cycle?

- A. IT managers and IT process owners
- B. The CIO and business executives
- C. The risk and compliance function and IT audit
- D. The board of directors and the program steering committee

Answer: B

Explanation:

The stakeholders responsible for creating or updating EGIT objectives following the completion of the first iteration of an EGIT program implementation life cycle are the CIO and business executives. They have the strategic oversight and authority to set and adjust objectives based on the initial outcomes and evolving business needs.

The CIO and business executives play a critical role in ensuring that the EGIT (Enterprise Governance of Information and Technology) objectives are aligned with business strategy and goals. After the first iteration, their involvement is crucial to review progress, adjust objectives, and ensure continued alignment with enterprise priorities.

QUESTION 2

Which of the following would a COBIT implementation expert consider as a COBIT design factor in tailoring enterprise strategy?

- A. Cost leadership
- B. Risk optimization
- C. Business transformation
- D. Value delivery

Answer: A

Explanation:

In the context of COBIT 2019, design factors are essential for tailoring the governance system to the specific needs of an enterprise. These factors help shape the governance system to ensure it aligns with the enterprise's strategy, goals, and environment. When considering how to tailor the governance system to an enterprise strategy, a COBIT implementation expert would look at several design factors, one of which is cost leadership.

QUESTION 3

Which of the following is the BEST approach when developing an EGIT implementation program plan?

- A. Process improvement objectives should not be changed or updated.
- B. Projects that are high-benefit and relatively easy to implement should be selected first.
- C. All projects should be given the same value and consideration for implementation.
- D. Unapproved projects should not be recorded or considered.

Answer: B

Explanation:

When developing an EGIT (Enterprise Governance of IT) implementation program plan, the best approach is to select projects that are high-benefit and relatively easy to implement first. This

approach, often referred to as "low-hanging fruit," helps build momentum, demonstrate value quickly, and secure buy-in from stakeholders for more complex initiatives.

QUESTION 4

The target audience for the COBIT 2019 Design Guide:

- A. is primarily governance professionals involved in designing governance solutions.
- B. includes a range of direct and indirect stakeholders.
- C. is exclusively internal information and technology professionals.
- D. is primarily assurance professionals involved in running assurance processes.

Answer: B

Explanation:

The target audience for the COBIT 2019 Design Guide includes a wide range of direct and indirect stakeholders involved in the governance and management of enterprise IT. This comprehensive approach ensures that the design of governance solutions is inclusive, addressing the needs and perspectives of various parties who are impacted by or have an interest in IT governance.

QUESTION 5

A COBIT consultant has been hired with a mandate from the board to ensure the enterprise uses leading-edge technologies to provide exceptional service delivery to its customers and enhance the enterprises reputation as a first mover. Which of the following governance and management objectives should the consultant recommend?

- A. AP011 Managed Quality
- B. APO04 Managed Innovation
- C. APO02 Managed Strategy
- D. BAI08 Managed Knowledge

Answer: B

Explanation:

To ensure the enterprise uses leading-edge technologies to provide exceptional service delivery and enhance its reputation as a first mover, the COBIT consultant should recommend the governance and management objective APO04 Managed Innovation. This objective focuses on fostering and managing innovation to improve business processes and services.

QUESTION 6

It is CRITICAL to perform a due diligence review following which type of event?

- A. Shifts in the market or economy
- B. Merger, acquisition, or divestiture
- C. New business strategy or priority
- D. External consultant assessment

Answer: B

Explanation:

It is critical to perform a due diligence review following a merger, acquisition, or divestiture. Such events involve significant changes to the organizational structure, assets, and operations, necessitating thorough review to identify risks, synergies, and compliance issues.

QUESTION 7

When tailoring a governance system for an enterprise, which of the following is MOST important to consider for an operating environment with a high compliance requirement?

- A. Enterprise goals
- B. Geopolitical situation
- C. Threat landscape
- D. Enterprise strategy

Answer: A

Explanation:

When tailoring a governance system for an enterprise operating in an environment with high compliance requirements, the most important factor to consider is the enterprise goals. Compliance requirements must align with the enterprise's strategic objectives and goals to ensure that governance practices are relevant and effective.

Enterprise goals drive the overall strategy and direction of the organization. When compliance requirements are high, it is essential that these requirements are integrated into the enterprise's strategic goals. This ensures that the governance system supports both the achievement of business objectives and the adherence to compliance mandates.

QUESTION 8

Who is responsible for monitoring the achievement of the overall EGIT implementation program plan results, including the achievement of goals and realization of benefits?

- A. IT managers
- B. IT process owners
- C. Program steering committee
- D. ICIO

Answer: C

Explanation:

The program steering committee is responsible for monitoring the achievement of the overall EGIT (Enterprise Governance of Information and Technology) implementation program plan results, including the achievement of goals and realization of benefits.

The program steering committee provides oversight and governance for the EGIT implementation program. This committee ensures that the program is aligned with strategic objectives, monitors progress, and ensures that the desired benefits are realized. They are accountable for the overall success of the implementation.

QUESTION 9

Which of the following will BEST enable management to identify all additional resources required to implement planned I&T changes?

- A. Defining improvement opportunities
- B. Creating a capability maturity model
- C. Performing a SWOT analysis
- D. Conducting a gap analysis.

Answer: D

Explanation:

Conducting a gap analysis will best enable management to identify all additional resources required to implement planned I&T changes. A gap analysis helps to identify the differences between the current state and the desired future state, highlighting the necessary resources and actions needed to bridge the gaps.

A gap analysis involves assessing the current capabilities, processes, and resources and comparing them to the requirements needed to achieve the desired state. This process identifies specific gaps in resources, skills, and processes that need to be addressed to implement planned changes successfully.

QUESTION 10

After a bank experienced cyber attacks that severely impacted operations and raised questions from regulators, the board mandated the newly hired CIO to implement global best practices to mitigate this risk. The CIO is using COBIT 2019 to tailor the governance system and has identified high threat landscape as a critical design factor. Which of the following should the CIO identify NEXT?

- A. Security-related processes
- B. Risk management practices
- C. IT security solutions
- D. Technology personnel

Answer: A

Explanation:

After identifying a high threat landscape as a critical design factor, the CIO should next identify security-related processes. This step ensures that the governance system includes robust processes to manage and mitigate security risks.

In a high-threat landscape, focusing on security-related processes is essential to protect the enterprise's information assets and mitigate potential risks. These processes include incident management, vulnerability management, and access control, among others.

QUESTION 11

When considering the compliance requirement design factor, and the design factor value is high, which of the following should be a management objective priority?

- A. Managed data (AP014)
- B. Managed relationships
- C. Managed risk
- D. Managed security (AP013)

Answer: C

Explanation:

In environments with high compliance requirements, managing risk is crucial to avoid legal penalties, financial losses, and reputational damage. The "Managed risk" objective ensures that risks related to compliance are identified, assessed, and mitigated effectively.

QUESTION 12

Which of the following is a KEY input to be considered when defining drivers for a COBIT implementation?

- A. IT process documentation
- B. Stakeholder map
- C. Business case outline
- D. Enterprise policies

Answer: B

Explanation:

A key input to be considered when defining drivers for a COBIT implementation is the stakeholder map. Understanding the stakeholders involved and their expectations is crucial for identifying the drivers that will shape the governance system.

QUESTION 13

A traditional brick-and-mortar company is planning to fast-track its growth by implementing an information and technology governance system to achieve enterprise goals. Which of the following is the KEY enabler of success in achieving the goals?

- A. Establishing applicable governance and management objectives
- B. Setting capability levels for key business processes
- C. Conducting staff training programs for performing IT-enabled processes
- D. Tailoring the security policy according to the technology deployed

Answer: A

Explanation:

For a traditional brick-and-mortar company planning to fast-track its growth by implementing an information and technology governance system to achieve enterprise goals, establishing applicable governance and management objectives is the key enabler of success.

QUESTION 14

I&T-related issues, also called pain points:

- A. are restricted to internally generated issues.
- B. could be considered risks that have materialized.
- C. could be considered risks that have not yet materialized.
- D. are generally reported and tracked separately from risk management processes.

Answer: B

Explanation:

I&T-related issues, also called pain points, could be considered risks that have materialized. These issues represent current challenges and problems that the enterprise is facing, indicating that certain risks have already impacted the organization.

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