Vendor: Cisco

Exam Code: 350-030

Exam Name: CCIE Voice Written Exam, v3.0

Version: DEMO

QUESTION 1
Refer to the exhibit. Which three header fields do not change for the duration of this call using SIP? (Choose three.)

```
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.1.125.125:5060;branch=z9hG4bK3021CC
From: "Bob Daniele" <sip:051@14.1.125.125>;tag=11015C4-699
To: <sip:1005@14.1.123.195>;tag=1970EBE4-95F
Date: Wed, 28 Jul 2010 19:34:21 GMT
Call-ID: B8F470A6-99B311DF-8186D9C7-851B0C85@14.1.125.125
Timestamp: 1280344702
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Contact: <sip:1005@14.1.123.195:5060>
Supported: replaces
Supported: sdp-anat
Server: Cisco-SIPGateway/IOS-12.x
Content-Type: application/sdp
Content-Disposition: session;handling=required
Content-Length: 191

v=0
o=CiscoSystemsSIP-GW-UserAgent 1402 4804 IN IP4 14.1.123.195
s=SIP Call
c=IN IP4 14.1.123.195
t=0 0
m=audio 16912 RTP/AVP 0
c=IN IP4 14.1.123.195
a=rtpmap:0 PCMU/8000
a=ptime:20
```

A. From tag
B. To tag
C. Contact:
D. transaction ID in the Viheader
E. request URI
F. Call-ID:

Answer: ABF

QUESTION 2
Refer to the exhibit. What is the correct duration, in milliseconds, of the DTMF digit that is received?

```
20:38:53.654:  <<<Rcv> Pt:101    Evt:6       Pkt:09 00 00
20:38:53.654:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1270 timestamp 0xADEB39FE
20:38:53.654:  <<<Rcv> Pt:101    Evt:6       Pkt:09 00 00
20:38:53.654:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1270 timestamp 0xADEB39FE
20:38:53.674:  <<<Rcv> Pt:101    Evt:6       Pkt:09 00 A0
20:38:53.674:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1272 timestamp 0xADEB39FE
20:38:53.674:  <<<Rcv> Pt:101    Evt:6       Pkt:09 00 A0
20:38:53.674:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1272 timestamp 0xADEB39FE
20:38:53.694:  <<<Rcv> Pt:101    Evt:6       Pkt:09 01 40
20:38:53.694:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1274 timestamp 0xADEB39FE
20:38:53.694:  <<<Rcv> Pt:101    Evt:6       Pkt:09 01 40
20:38:53.694:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1274 timestamp 0xADEB39FE
20:38:53.714:  <<<Rcv> Pt:101    Evt:6       Pkt:09 01 E0
20:38:53.714:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1276 timestamp 0xADEB39FE
20:38:53.714:  <<<Rcv> Pt:101    Evt:6       Pkt:09 01 E0
20:38:53.714:          s=DSP d=VoIP payload 0x65 ssrc 0xB8434906 sequence 0x1276 timestamp 0xADEB39FE
```

A. 30
B. 40
C. 60
D. 65
E. 101

Answer: C

QUESTION 3
Which three options are not valid application types on Cisco Unified Contact Center Express?
(Choose three.)

A. alternate application
B. busy
C. Cisco script application
D. Cisco Unified CM Telephony
E. Ring No Answer
F. standard application

Answer: ADF

QUESTION 4
What is the correct variable type for the "CSQ" variable in the "icd.aef" script on Cisco Unified
Contact Center Express?

A. string
B. user
C. queue
D. document
E. Boolean

Answer: A

QUESTION 5
What is the correct variable type for the "DelayWhileQueued" variable in the "icd.aef" script on
Cisco Unified Contact Center Express?

A. string
B. user
C. number
D. integer
E. Boolean

Answer: D

QUESTION 6
Which statement about embedded Tcl scripts for B-ACD on Cisco Unified Communications
Manager Express is correct?

A. The Tcl scripts that are required for B-ACD services, along with the default audio files, must be
available on the router flash memory.
B. The Tcl scripts and the default audio files for B-ACD services are embedded natively in the Cisco
IOS Software, eliminating the requirement to download these files to the router flash memory.
C. The Tcl scripts that are required for B-ACD services are embedded natively in the Cisco IOS
Software; however, the default audio files must still be downloaded to the router flash memory.
D. The default audio files are embedded natively in the B-ACD Tcl scripts.

E. The Tcl scripts and the default audio files for B-ACD services must be available on a TFTP server other than the router itself

Answer: C

QUESTION 7
Which of these is not a mandatory configuration component to enable B-ACD service on Cisco Unified Communications Manager Express?

A. an automated attendant Tcl script that handles the welcome prompt and menu choices
B. a call-queue Tcl script that manages call routing and the queuing behavior number
C. an ephone hunt group to receive calls from the call-queue service
D. incoming dial peers for automated attendant pilot numbers
E. Cisco Unity Express for voice mail to receive undelivered B-ACD calls

Answer: E

QUESTION 8
Which two conditions will result in an H.323 gatekeeper receiving an ARQ from a registered H.323 endpoint? (Choose two.)

A. A remote zone endpoint initiates a call.
B. A local zone endpoint requests permission to admit an incoming call.
C. A remote zone endpoint sends keepalive to ensure registration continuity.
D. A remote zone gatekeeper initiates a call.
E. A local zone endpoint initiates a call.
F. A local zone endpoint sends keepalive to ensure registration continuity.

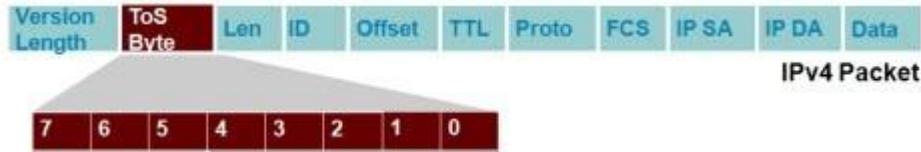**Answer:** BE

QUESTION 9
On a Cisco IOS MGCP gateway that is registered to Cisco Unified Communications Manager, which four MGCP messages are initiated by Cisco Unified Communications Manager? (Choose four.)

A. AUEP
B. MDCX
C. RQNT
D. NTFY
E. RSIP
F. CRCX

Answer: ABCF

QUESTION 10
Refer to the exhibit. In this IPv4 packet, which bits in the ToS byte are used for IP precedence?

IPv4 Packet

A. bits 0 to 2
B. bits 2 to 4
C. bits 4 to 7
D. bits 5 to 7

Answer: C

QUESTION 11
In which two circumstances would Cisco Unified Communications Manager accept inbound H.323 calls from unknown IP hosts? (Choose two.)

A. when inbound H.323 calls are routed via gatekeeper-controlled trunks
B. when inbound calls are routed via intercluster trunks
C. after administrators have changed the Cisco Unified Communications Manager clusterwide service parameter of "Accept Unknown TCP connection" to true
D. when inbound H.323 calls are routed via non-gatekeeper-controlled trunks
E. when inbound calls are routed using H.323 fast start
F. after administrators have changed the Cisco Unified Communications Manager clusterwide service parameter of "Unknown Caller ID Flag" to true

Answer: AC

QUESTION 12
Refer to the exhibit. Using information that is provided in the Cisco IOS gatekeeper configuration and the show gatekeeper endpoint output, how will the gatekeeper route the call when it receives an ARQ with a called number of 1000?

```
!
gatekeeper
 zone local cme cisco.com
 zone local cucm cisco.com
 zone prefix cme 1... gw-priority 10 cme
 zone prefix cucm 2... gw-priority 10 cucm
 no shutdown
!

GK#show gatekeeper endpoint

                GATEKEEPER ENDPOINT REGISTRATION
                ================================
CallSignalAddr   Port  RASSignalAddr   Port  Zone Name        Type     Flags
----------------  ----- ---------------- ----- ---------        ----     -----
14.50.208.100    40058 14.50.208.100   32818 cucm             VOIP-GW
    H323-ID: cucm
    Voice Capacity Max.=  Avail.=  Current.= 0
14.50.207.251    1720  14.50.207.251   53507 cme              H323-GW
    H323-ID: cme
    Voice Capacity Max.=  Avail.=  Current.= 0
Total number of active registrations = 2
```

A. The call will be extended to the device with the H.323 ID of "cucm".
B. The call will be extended to the device with the H.323 ID of "cme".
C. The information that is provided is insufficient to answer the question. The output of show gatekeeper gw-type-prefix is needed to determine the gateway selection decision of the gatekeeper.
D. The call will be rejected by the gatekeeper.
E. The information that is provided is insufficient to answer the question. The output of show gatekeeper zone status for the bandwidth consumption level is needed to determine if the gatekeeper will admit the call.

Answer: C

QUESTION 13
When an IP phone that is using SCCP places an active call on hold, which SCCP message will be transmitted from the phone to Cisco Unified Communications Manager?

A. Station On Hold message
B. Station Keypad Button message
C. Station Close Receive Channel message
D. Station Stop Media Transmission message
E. Station Softkey Event message

Answer: E

QUESTION 14
Refer to the exhibit. What is the pilot number for the ephone hunt group that is configured on this Cisco Unified Communications Manager Express with B-ACD?
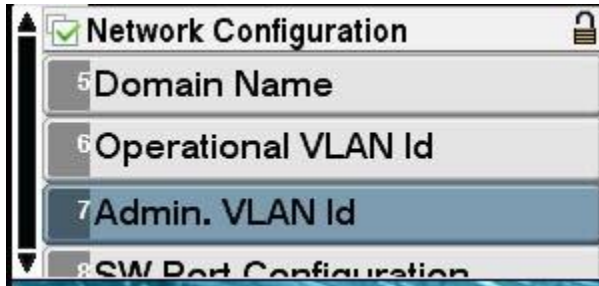
```
!
application
  service app-b-acd-aa
  param voice-mail 3333
  paramspace english index 1
  param max-time-call-retry 700
  param service-name app-b-acd
  param number-of-hunt-grps 1
  param drop-through-option 1
  paramspace english language en
  param handoff-string app-b-acd-aa
  param dial-by-extension-option 3
  param max-time-vm-retry 2
  paramspace english location flash:
  param aa-pilot 5553000
  param second-greeting-time 60
  param welcome-prompt _bacd_welcome.au
  param call-retry-timer 15
  !
  service app-b-acd
  param queue-len 15
  param aa-hunt1 3000
  param number-of-hunt-grps 1
  param queue-manager-debugs 1
!
dial-peer voice 30 pots
 service app-b-acd-aa
 incoming called-number 5553000
 direct-inward-dial
 port 0/0/0:23
!
```

A. 1
B. 30
C. 3000
D. 3333
E. 5553000

Answer: C

QUESTION 15
Refer to the exhibit. Which two statements about the "Admin. VLAN Id" parameter on the Cisco IP phone Network Configuration menu are true? (Choose two.)

A. This parameter can be configured from the Cisco Unified Communications Manager Web Administration Phone Configuration page.
B. This parameter can be manually administered from the phone, as long as the Settings menu of the phone is unlocked.
C. This parameter is not learned from the connected switch port.
D. This parameter cannot be locally administered from the phone.
E. This parameter can be configured by establishing an HTTP session to the IP address of the phone.

Answer: BC

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